

Service Update

18075 Buddy Clip with Aux Battery Negative Cable Not Secured



Reference Number: N172142790

Release Date: March 2018

Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Silverado HD	2018	2018	K4B	Auxiliary Battery
GMC	Sierra HD				

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2018 model year Chevrolet Silverado HD and GMC Sierra HD vehicles equipped with an auxiliary battery (RPO K4B) may have the "buddy clip" to the high-pressure power steering hose and two other clips for the auxiliary negative battery cable not attached consistently during assembly process.
Correction	Inspect the "buddy clip" and two auxiliary negative battery cable attachments and secure if required.

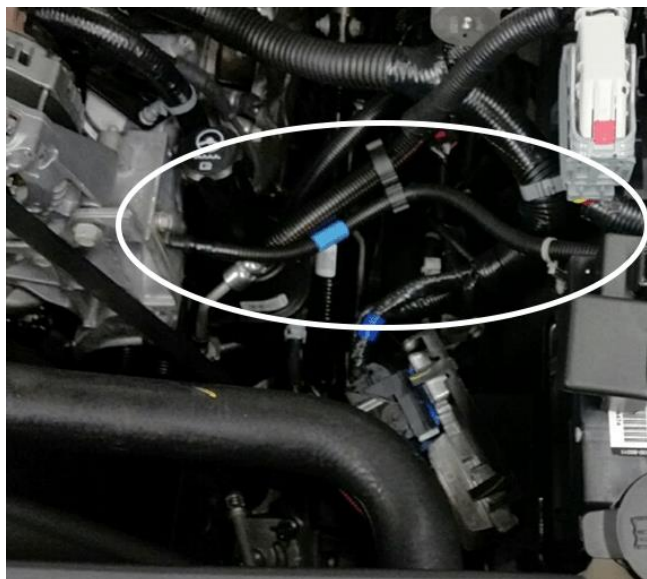
Parts Information

No parts are required for this repair.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9103679	Inspect and secure buddy clip and harness clips	0.3	ZFAT	N/A

Service Procedure

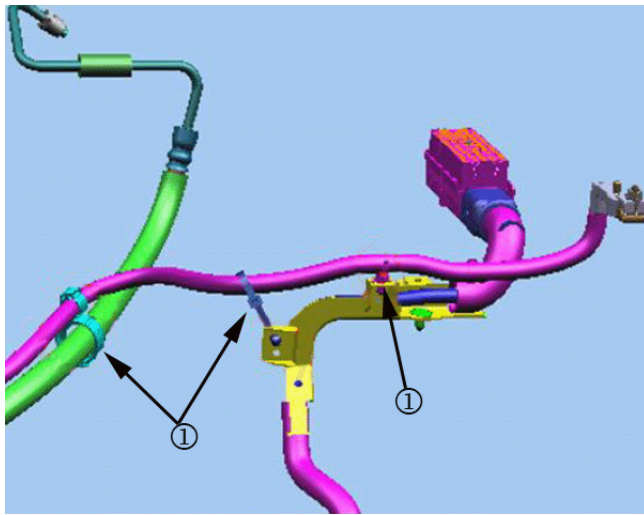


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1. Locate the auxiliary battery negative cable running along the power steering hose as shown.

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2. Inspect the three clips (1) to ensure they are secured properly as indicated in the graphic.
 - If the clips are fastened properly, no further action is required.
 - If the clips are NOT fastened properly, fasten them as shown in the graphic.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.



GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4687
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 9, 2018

Subject: 18075 - Service Update
Buddy Clip POA w/ Aux Battery Neg Cable Not Secured

Models: 2018 Chevrolet Silverado HD
2018 GMC Sierra HD
Equipped with Auxiliary Battery (K4B)

To: All General Motors Dealers

General Motors is releasing Service Update 18075 today. The total number of U.S. vehicles involved is approximately 861. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated today, March 9 2018. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS