



# Service Bulletin

File in Section: -

Bulletin No.: 18-NA-029

Date: February, 2018

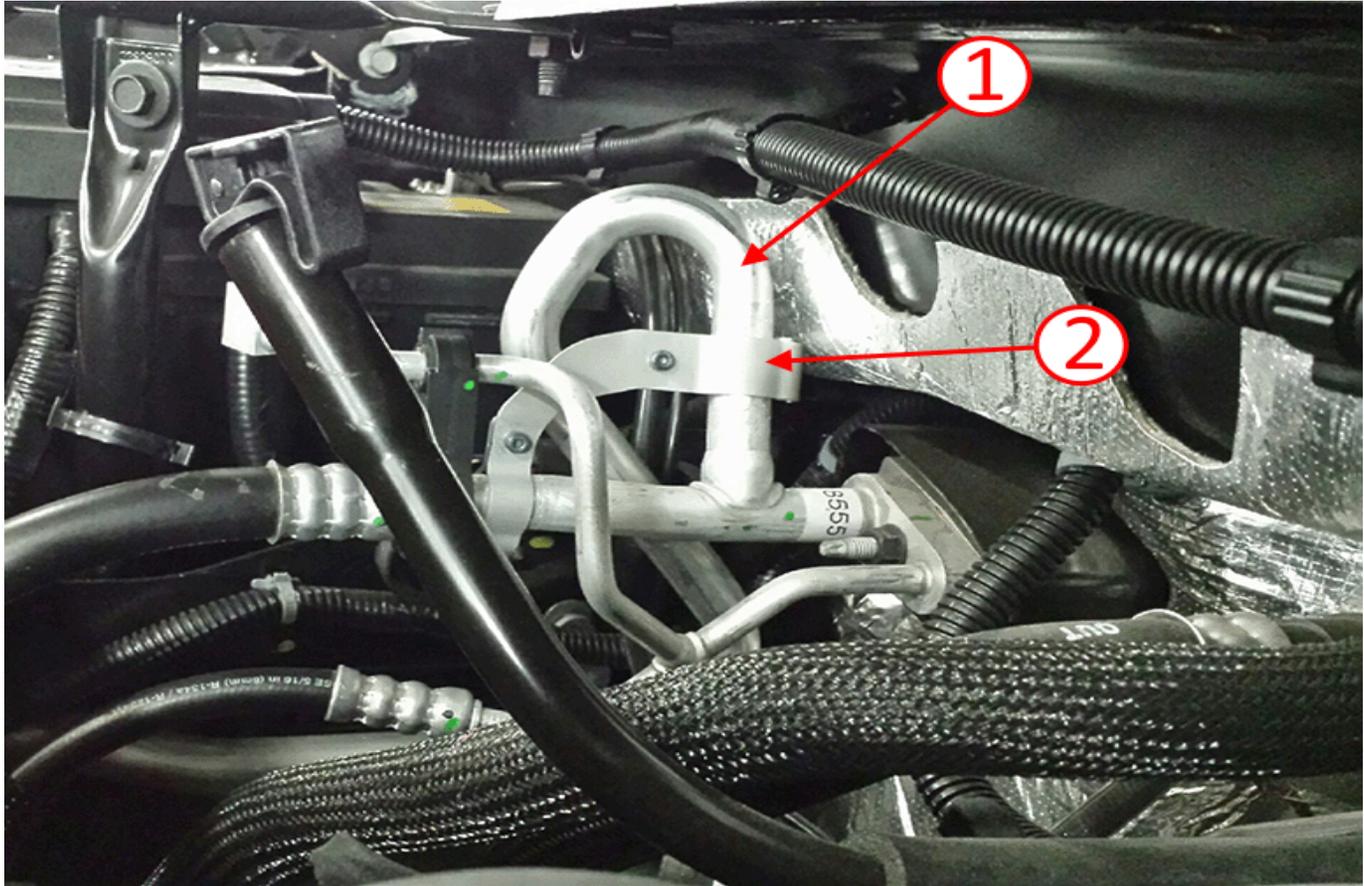
## TECHNICAL

**Subject: Low Tone Noise Heard During Low Speed Driving**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade Models	2017	2018				
Chevrolet	Suburban Models						
	Tahoe Models						
GMC	Yukon Models						

<b>Involved Region or Country</b>	North America, Europe, Russia, Middle East, Colombia, Ecuador, Chile, Peru, Japan, Korea, Thailand (ASEAN)
<b>Additional RPO</b>	KRV
<b>Condition</b>	Some customers may comment that driving at low speeds, a low audible drone or humming noise can be heard but goes away when the A/C is turned off.
<b>Cause</b>	This condition may be caused by a vibration through the A/C lines
<b>Correction</b>	<b>Important: Do Not</b> replace the A/C compressor or lines for this concern. A bracket must be installed to the A/C compressor line/hose assembly to decrease its resonance.

**Service Procedure**



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Install the A/C compressor hose bracket (2) to tie the vertical leg to the horizontal leg of the line to help to reduce the vibration in the hook.

**Warranty Information**

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

**Parts Information**

Causal Part	Description	Part Number	Qty
	Clamp, A/C Comp Hose Support	84267559	1

Labor Operation	Description	Labor Time
4480718*	Install A/C Line Bracket	0.3 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released January 26, 2018

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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