



# Service Bulletin

File in Section: -

Bulletin No.: 18-NA-022

Date: January, 2018

## TECHNICAL

**Subject: Instrument Cluster Goes Blank or Tell Tale Indicators Remain On**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2018	2018	June 19, 2017	September 20, 2017	All	All
Buick	Envision	2018	2018	May 15, 2017	September 14, 2017	All	All
Cadillac	XT5	2018	2018	April 27, 2017	August 14, 2017	All	All
Chevrolet	Corvette	2018	2018	March 2, 2017	July 27, 2017	All	All
Chevrolet	Suburban	2018	2018	May 23, 2017	August 21, 2017	All	All
Chevrolet	Tahoe	2018	2018	May 24, 2017	August 21, 2017	All	All
GMC	Acadia	2018	2018	April 21, 2017	August 14, 2017	All	All
GMC	Sierra	2018	2018	April 25, 2017	August 17, 2017	All	All
GMC	Yukon	2018	2018	May 22, 2017	August 21, 2017	All	All
GMC	Yukon XL	2018	2018	May 23, 2017	August 21, 2017	All	All

<b>Involved Region or Country</b>	North America and N.A. Export Regions
<b>Additional Options (RPOs)</b>	Equipped with RPO UHS Instrument Cluster
<b>Condition</b>	Some customers may experience a condition in which the center of the instrument cluster goes blank upon startup and will remain blank the entire drive cycle; or that tell tale indicators may illuminate in the instrument cluster at startup and remain on the entire drive cycle or until a command is sent to re-activate the tell tale.
<b>Cause</b>	This may be due to a software anomaly.
<b>Correction</b>	Reprogram the cluster.

### Service Procedure

If you encounter a vehicle with the above concern, reprogram the cluster. Refer to *P16 Instrument Cluster: Programming and Setup* in SI.

### Parts Information

No parts are needed for this condition.

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810195	Instrument Cluster Reprogramming with SPS	Use Published Labor Operation Time

Version	1
Modified	Released January 22, 2018

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY  
TECHNICIAN  
CERTIFICATION