

Service Bulletin

Bulletin No.:

n No.: 18-NA-013 Date: January, 2018

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INFORMATION

Subject: Information On Wheel Lock Nut Kit - Difficult to Tighten, Cannot Achieve Specified Torque and/or Cannot Remove Lock Nut

	Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
			from	to	from	to	Engine.	
С	Cadillac	Escalade	2016	2018				

Involved Region or Country	Japan, Europe, Middle East, South America, South Korea Some customers may comment on one of the following conditions for the wheel lock nut: • Difficult to tighten • Cannot achieve specified torque • Wheel lock nut cannot be removed.		
Condition			
Cause	These conditions may be caused by certain combinations of PN 9599414 that can experience a key cam (round) out issue. Six suspect codes are affected: 7581, 7582, 7583, 7587, 7428 and 7538. Image: the two problems of the two problems of t		
Correction	Replace the wheel lock kit and if needed the lock key for the six suspect key codes. If the technician is unable to remove a wheel lock nut with hand tools, testing has shown that the use of an impact tool will aid in removal of the lock. Important: DO NOT reuse suspect wheel lock or suspect lock keys.		

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Parts Information

If dealer stock needs to be replaced contact Kerr Industries directly at:

Brad Baker

Kerr Industries

Texas-Chicago-California-Oshawa

1-800-585-1774

b.baker@kerrindustries.com

For dealers to obtain a replacement **key** contact: (EVO) Ajita Parmar Tel + 44 1908 64 65 66 Fax + 44 1908 64 63 62

Email: ajita@evoautomotive.co.uk or sales@evoautomotive.co.uk

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time	
0520160	Wheel Lock Package Replacement	Use Published Labor Operation Time	

Version	1
Modified	Released January 17, 2018

GM bulletins are intended for use by professional technicians, NOT a "<u>do-it-yourselfer</u>". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DO NOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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