



Service Bulletin

File in Section: -

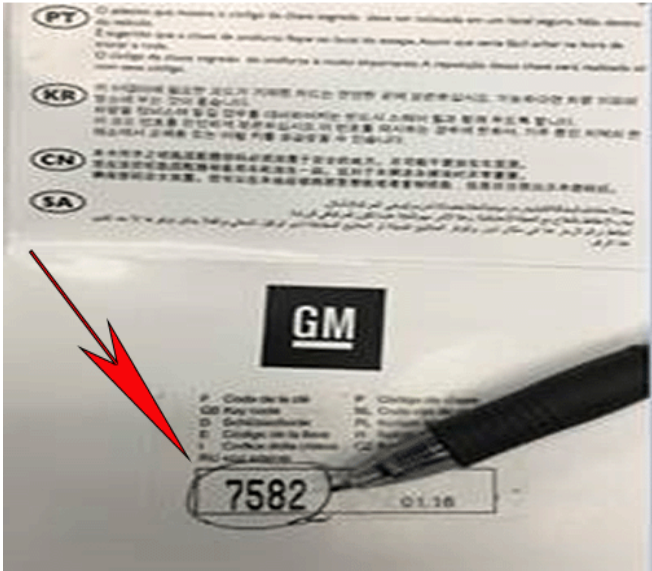
Bulletin No.: 18-NA-013

Date: January, 2018

INFORMATION

Subject: Information On Wheel Lock Nut Kit - Difficult to Tighten, Cannot Achieve Specified Torque and/or Cannot Remove Lock Nut

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2016	2018				

Involved Region or Country	Japan, Europe, Middle East, South America, South Korea
Condition	<p>Some customers may comment on one of the following conditions for the wheel lock nut:</p> <ul style="list-style-type: none"> • Difficult to tighten • Cannot achieve specified torque • Wheel lock nut cannot be removed.
Cause	<p>These conditions may be caused by certain combinations of PN 9599414 that can experience a key cam (round) out issue. Six suspect codes are affected: 7581, 7582, 7583, 7587, 7428 and 7538.</p> <div style="text-align: center;">  </div> <p style="text-align: right;">4940744</p> <p>Note: The key code is found on the information sheet contained within the lock nut kit.</p>
Correction	<p>Replace the wheel lock kit and if needed the lock key for the six suspect key codes. If the technician is unable to remove a wheel lock nut with hand tools, testing has shown that the use of an impact tool will aid in removal of the lock.</p> <p>Important: DO NOT reuse suspect wheel lock or suspect lock keys.</p>

Parts Information

If dealer stock needs to be replaced contact Kerr Industries directly at:

Brad Baker

Kerr Industries

Texas-Chicago-California-Oshawa

1-800-585-1774

b.baker@kerrindustries.com

For dealers to obtain a replacement **key** contact:

(EVO)

Ajita Parmar

Tel + 44 1908 64 65 66

Fax + 44 1908 64 63 62

Email: ajita@evoautomotive.co.uk or
sales@evoautomotive.co.uk

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
0520160	Wheel Lock Package Replacement	Use Published Labor Operation Time

Version	1
Modified	Released January 17, 2018

