



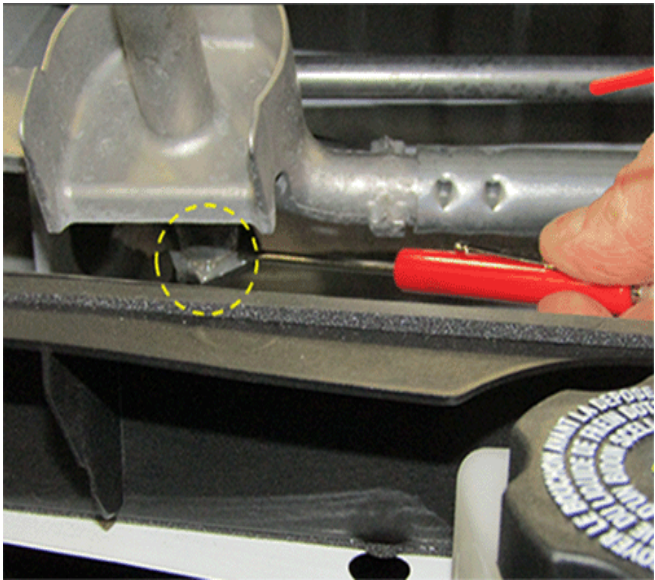
Service Bulletin

File in Section: -
 Bulletin No.: 18-NA-003
 Date: January, 2018

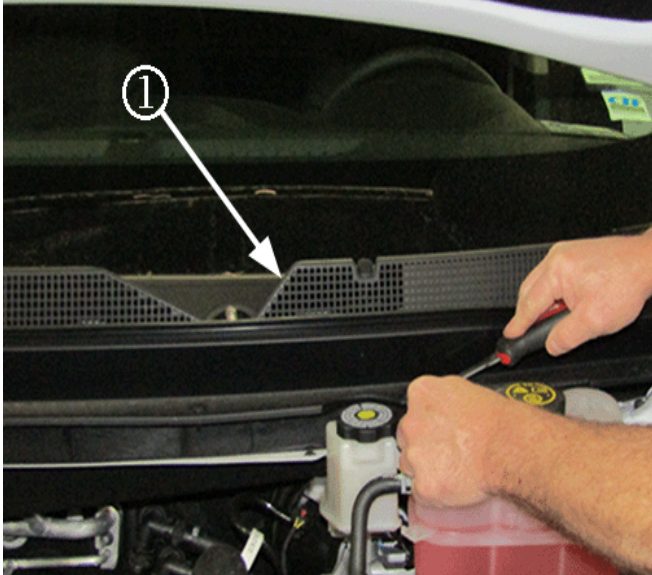
TECHNICAL

Subject: Windshield Wiper Module Squeak Noise

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2018	2018			All	All
Chevrolet	Traverse						

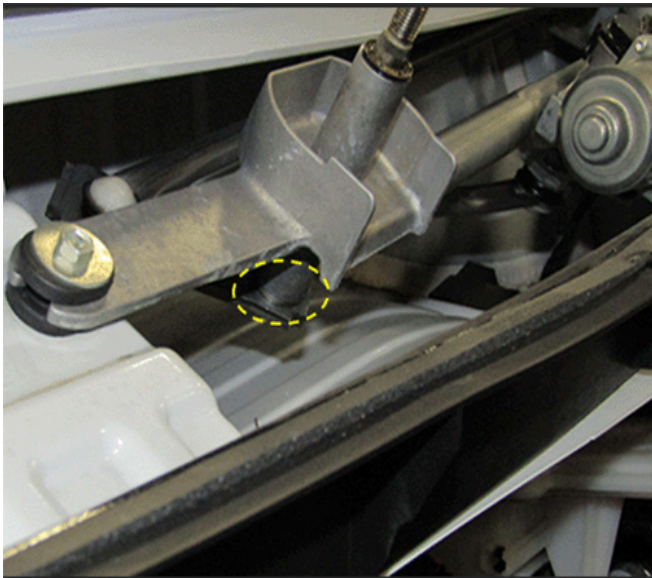
Involved Region or Country	North America, N.A. Export Regions
Additional Options (RPOs)	
Condition	Some customers may comment on hearing a squeak noise coming from the windshield wipers during normal operation.
Cause	The cause of the condition may be a lack of lubrication on the wiper pivot shaft from the manufacturer, during production of the wiper transmission.
Correction	 <p style="text-align: right; font-size: small;">4924302</p> <p>Note: The O-ring location, shown circled in the graphic above, is for illustration purposes only. The O-ring is actually internal to the wiper pivot and IS NOT visible from this view.</p> <p>Lubricate the bottom O-rings on BOTH wiper pivot shafts following the Service Procedure below.</p>

Service Procedure



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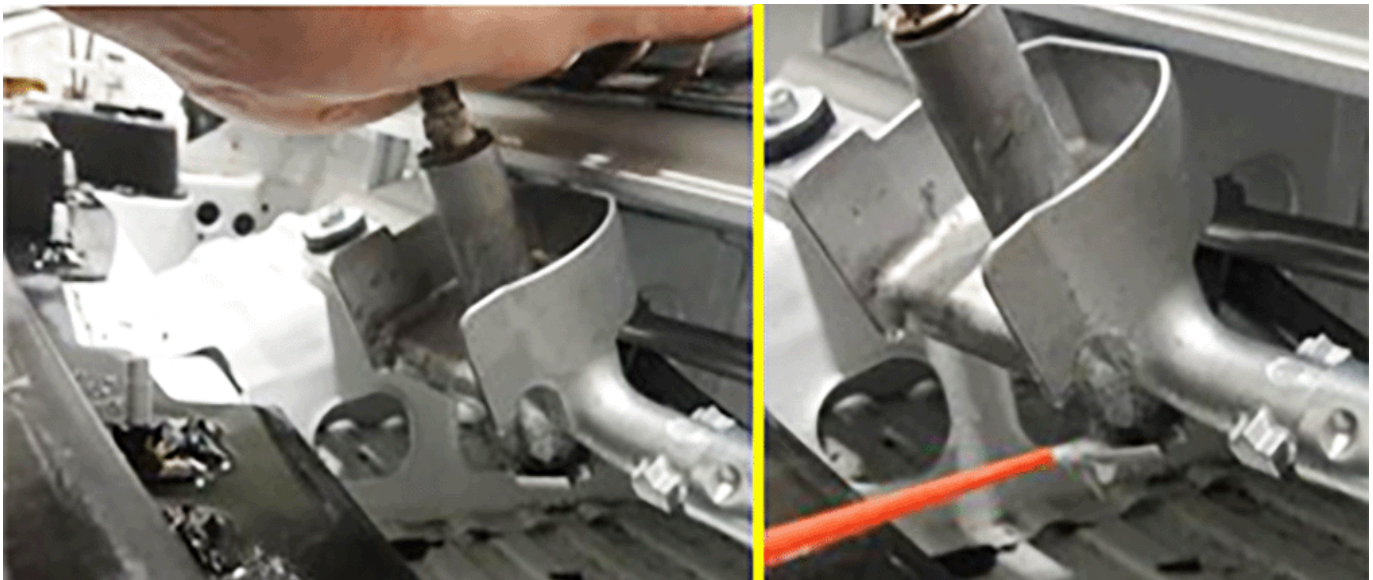
1. Remove the windshield wiper arms and the air inlet grille panel (1). Refer to *Air Inlet Grille Panel Replacement*, in SI.



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Note: The passenger side wiper pivot is shown in the graphic above.

2. Note the location of the bottom metal seam on both wiper pivot shafts.



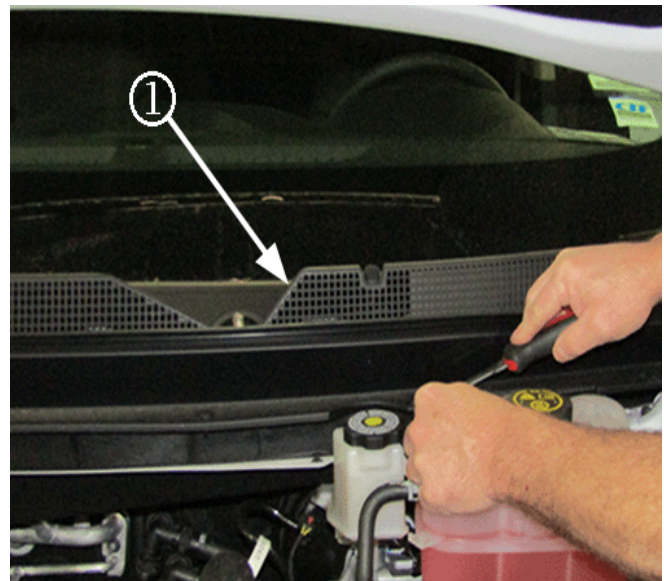
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3. While pressing down on the passenger side pivot shaft, spray AC Delco Super Lube P/N 12346241 – US (P/N 10953474 – Canada) on the base of the pivot shaft assembly.



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4. Repeat step #3 on the driver side pivot shaft.
5. To help circulate the lubricant into the O-rings of the pivot shaft, power the wiper mechanism to the run position for 15 — 20 seconds.



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6. Reinstall the windshield wiper arms and the air inlet grille panel. Refer to *Air Inlet Grille Panel Replacement*, in SI.
7. Verify elimination of wiper noise.

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2080948*	Lubricate Windshield Wiper Pivot Shafts	0.6 hr
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		

Version	1
Modified	Released January 02, 2018

