Subject: Windshield Wiper Module Squeak Noise

Brand: Buick
Model: Enclave
Model Year: from 2018 to 2018
VIN: from to
Engine: All
Transmission: All

Brand: Chevrolet
Model: Traverse
Model Year: from 2018 to 2018
VIN: from to
Engine: All
Transmission: All

Involved Region or Country: North America, N.A. Export Regions

Additional Options (RPOs):
Condition: Some customers may comment on hearing a squeak noise coming from the windshield wipers during normal operation.

Cause: The cause of the condition may be a lack of lubrication on the wiper pivot shaft from the manufacturer, during production of the wiper transmission.

Correction:

Note: The O-ring location, shown circled in the graphic above, is for illustration purposes only. The O-ring is actually internal to the wiper pivot and IS NOT visible from this view.

Lubricate the bottom O-rings on BOTH wiper pivot shafts following the Service Procedure below.
Service Procedure

1. Remove the windshield wiper arms and the air inlet grille panel (1). Refer to *Air Inlet Grille Panel Replacement*, in SI.

*Note*: The passenger side wiper pivot is shown in the graphic above.

2. Note the location of the bottom metal seam on both wiper pivot shafts.
3. While pressing down on the passenger side pivot shaft, spray AC Delco Super Lube P/N 12346241 – US (P/N 10953474 – Canada) on the base of the pivot shaft assembly.

4. Repeat step #3 on the driver side pivot shaft.

5. To help circulate the lubricant into the O-rings of the pivot shaft, power the wiper mechanism to the run position for 15 — 20 seconds.

6. Reinstall the windshield wiper arms and the air inlet grille panel. Refer to Air Inlet Grille Panel Replacement, in SI.


**Parts Information**

No parts are required for this repair.
Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

<table>
<thead>
<tr>
<th>Labor Operation</th>
<th>Description</th>
<th>Labor Time</th>
</tr>
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<tbody>
<tr>
<td>2080948*</td>
<td>Lubricate Windshield Wiper Pivot Shafts</td>
<td>0.6 hr</td>
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*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.

Version 1
Modified Released January 02, 2018