

Latest Vehicle Concern Fixes



Vehicle	Customer Concern	Details and Status	Publication
RR Velar	Customers may report slow demisting of interior windows during freezing temperatures.	This may be caused by an HVAC recirculation door linkage that has become detached due to the actuator motor overdriving the recirculation door linkage travel. Revised HVAC control module software has been developed to prevent this concern by creating soft stops in the actuator operation preventing over travel of the actuator arm. Update Prior to Sale UPS11517 (N143) has been published to proactively update HVAC software prior to customer handover. Customer owned vehicles will require an actuator arm replacement in addition to the updated software. A Service Action will be published for Customer vehicles when parts become available, target timing is mid February.	N143 Published
RR Evoque Discovery Sport 17 – 18MY	A Customer may report the ambient air temperature display is incorrect.	The (outside) ambient temperature reading displayed may be incorrect compared to actual ambient temperature. This may be caused by an error in the HVAC module software. Revised HVAC software has been created to correct this concern. Update Prior to Sale UPS9317 (N131) has been launched to proactively update HVAC software on certain unsold 18MY vehicles. TSB LTB01119 has been published to address this concern for sold vehicle should a Customer express a concern.	N131 LTB01119NAS2
Discovery 17 – 18MY	A Customer may report the cabin temperature cycles between too cold and too hot.	This may be caused by the Direct Pressure Sensing (DPS) valve within the air conditioning compressor sticking and not respond to changing demands for air conditioning compressor displacement. New HVAC software has been developed to prevent the DPS valve from sticking. Service Action N151 is being launched to proactively update the HVAC software in affected vehicles.	N151 On Sign-off 14