Latest Vehicle Concern Fixes

Vehicle	Customer Concern	Details and Status	Publication
XCL	InControl Remote Climate intermittent operation	PI is still investigating the intermittent operation of the InControl Remote Climate app. Please submit EPQRs with screenshots if possible of the error message received and the time and date of the failure. Please also include a screenshot of the app version which can be found at the bottom of the last page in the app. Any other information that can be gather from the customer such as a certain location or a certain time of day where the app fails to start the vehicle more often, or when the vehicle was last used before the failure would also be helpful.	SOP product quality reporting.
XCL with Intelligent Stop / Start	Unable to resolve all customer concerns after successful recharge of a vehicle's primary or secondary battery.	SSM73688 & SSM73689 - Service requirements after successfully recharging batteries, documents the necessity to use the JLR approved diagnostic system to perform the "Battery Replacement" service function (where applicable) following any successful primary or secondary battery recharging operations.	SSM73689 Jaguar SSM73688 Land Rover