LTB01149NAS1 TECHNICAL BULLETIN 30 JAN 2018



© Jaguar Land Rover North America, LLC

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

SECTION:

501-14: Handles, Locks, Latches and Entry Systems

SUBJECT/CONCERN:

'Hood open' Warning Message Displayed On Instrument Cluster

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:	
Discovery Sport (LC)	2015 Onwards	501001 Onwards	Halewood	
Range Rover Evoque (LV)	2012	000447-000695	Halewood	
Range Rover Evoque (LV)	2012-2015	600018-999999	Halewood	

https://topix.jaguar.jlrext.com/topix/content/document/view?id=880824

LTB01149NAS1 - 'Hood open' Warning Message Displayed On Instrument Cluster | TOPIx

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
Range Rover Evoque (LV)	2015 Onwards	000051 Onwards	Halewood

MARKETS:

NORTH AMERICA

CONDITION SUMMARY:

SITUATION:

A 'Hood open' message may be displayed On the Instrument Cluster (IC) or the security system status indicator may give an audible warning to indicate that the hood is not latched correctly. Upon further inspection, the hood is correctly latched.

CAUSE:

This may be caused by water ingress into the hood latch microswitch.

ACTION:

Should a customer express this concern, refer to the Service Information and then follow the Workshop Procedure below.

PARTS:

PART NUMBER	DESCRIPTION	QUANTITY	
LR065340	Hood latch	1	

TOOLS:

Refer to Workshop Manual for any required special tools.

WARRANTY:

△ NOTES:

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to JLR claims submission system to obtain the latest repair time.
- The JLR Claims Submission System requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Hood latch - Renew - Discovery Sport (L550)	76.16.21	0.2	28	LR065340
Hood latch - Renew - Range Rover Evoque (L538; 2012- 13MY)	76.16.21	0.3	28	LR065340
Hood latch - Renew - Range Rover Evoque (L538; 2014MY-onwards)	76.16.21	0.2	28	LR065340

△ NOTE:

Normal Warranty procedures apply.

SERVICE INFORMATION:



Make sure that the new hood latch date code (stamped on the hood latch) is **23/11/17** or later.

WORKSHOP PROCEDURE:



Replace the hood latch (see TOPIx Workshop Manual section 501-14: Handles, Locks, Latches and Entry Systems - Hood Latch).