



NOTE: Repair only if described symptoms exist or are noticed.

April 23, 2018

Subject: Retractable Ratcheting Tie-Downs
Incompatible Mounting Hardware for
Sea-Doo® MOVE Trailers

No. 2018-12

ARTICLE	PART NUMBER
Retractable ratcheting tie-downs	295100737

PROBLEM

Mounting hardware improper length for installation on Sea-Doo MOVE trailers.

SOLUTION

Use additional mounting hardware.

PARTS REQUIRED

Order parts through regular channel.

DESCRIPTION	PART NUMBER	QTY
Mounting hardware kit for bolt-on retractable ratcheting tie-downs	295100855	1

NOTE: Includes 3.81 cm (1.5 in) screws for aluminium trailers installation and 10.16 cm (4 in) for steel trailers installation.

PROCEDURE

Over the Counter

1. Use mounting hardware kit (P/N 295100855) along with affected retractable ratcheting tie-downs kits.

From Inventory

1. Update retractable ratcheting tie-downs kits by including the mounting hardware kit (P/N 295100855) in the box.
2. Identify the now updated kit with a marker or any other means to read the following:

INITIAL KIT	UPDATED KIT
295100737	295100841

Refer to *WARRANTY* section to claim required parts.

WARRANTY

Submit a warranty claim using the following information:

In BOSSWeb, under the **Warranty** tab, select **Parts Claim**.

CLAIM DETAILS	FROM INVENTORY	OVER THE COUNTER
Repair Order Number	Enter repair order number	Enter repair order number
Product Line	Sea-Doo	Sea-Doo
Authorization Number	-	-
Part Type	From inventory	Over the counter
Serial Number	-	Enter unit's serial number
Purchase Date	-	Purchase date of kit
Accessory Failure Date	Today's date	Appropriate date
Repair Completion Date	Today's date	Appropriate date
Nature of Defect	Retractable Ratcheting Tie-Downs Wrong Mounting Hardware Length	Retractable Ratcheting Tie-Downs Wrong Mounting Hardware Length
Trouble Part Number	295100737	295100737
System Code	11	11
Job Code The job code only becomes available when Dealer Installed is selected)	-	A01 (Dealer Installed)
Trouble Code	X30	X30
Part Required for Repair	295100855	295100855
Labor Only	-	-
- = Leave empty / not available		