



Service Bulletin

E213

Section

Engine - 45

Description

Optimized Dash Lamp Performance

Release Date

4/13/2018

Revision History

04/30/2018 - Updated chassis list

04/27/2018 - Updated chassis list.

Introduction

Peterbilt has determined that certain vehicles manufactured with a PACCAR MX-13 EPA2013 and EPA2017 engine are eligible for the optimized dash lamp performance.

Resolution

Campaign

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. If you are not using SmartLINQ Service Management to start repair orders, review DWWC or SIR for "Complete" next to the "E213" campaign code prior to performing this repair.
3. Also, complete ALL other open campaigns during this service event.

Follow the procedures below to make repairs as indicated in the chassis list attached to this bulletin.

Warranty

Through Standard Warranty (excludes Extended Warranty) or for repairs completed by 05/01/2019, whichever is greater, Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

- For repairs indicated on the attached chassis list, file a long form claim. See the chassis list for labor times. **Make sure you reference bulletin E213 in the claim story.**
- File a separate claim if diagnostics is required after replacing the part.

NOTE: Peterbilt dealers may perform E213 repairs on Kenworth chassis, but Quick Claims do not apply. For Kenworth chassis repairs, use the long claim input form in DWWC selecting "Draft/Offline Claims," the "General" tab, and in the "Type of Claim" drop down box, select "PACCAR Engine Claim," then manually enter claim codes (Campaign #, Failure type, and SRT).

| For Field... | Enter... |
|------------------|------------------|
| Failure Location | See Chassis List |
| Failure Type | 700 |
| Claim Type | A |
| Responsibility | 09 |
| SRT 045-986 | See Chassis List |

For chassis that have an open campaign(s), file a separate claim for each campaign(s) as specified on the applicable campaign bulletin.

Procedure

1. Check the attached chassis list for known concerns with the chassis and make appropriate repairs as directed by Engine Rapido and applicable bulletins.

NOTE

A chassis may require multiple actions, each action is listed on a separate row on the chassis list.

2. Perform the appropriate repair verification for the replaced component.
3. Do not perform any diagnostics unless the DTC occurs after the repair verification.
4. Complete all outstanding campaigns on the chassis.

Attachments

[E213 Chassis List](#)

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