



Date: March 19, 2018

To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager,
General Manager & Parts Manager

From: Audi Customer Protection

Subject: Upcoming Service Action 24DM – High Pressure Fuel Pump
Certain 2015 MY Audi A3 Sedan 2.0T quattro (Engine Code CNT)

We would like to inform you of an upcoming Service Action. Please refer to the attached Campaign Data Sheet for additional information.

Dealers must ensure that every affected inventory vehicle has this campaign completed before delivery to consumers.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection

Attachment: Campaign Data Sheet (1)



CAMPAIGN DATA SHEET

CAMPAIGN TYPE	Service Action
SAGA CODE	24DM
MARKET(S)	United States and Canada
AFFECTED VEHICLES	Certain 2015 MY Audi A3 Sedan 2.0T quattro (Engine Code CNT)
TOPIC	High Pressure Fuel Pump
PROBLEM DESCRIPTION	Over an extended period of time, it is possible for the high pressure fuel pump sealing system to develop a minor film of fuel ("sweating") at the high pressure fuel pump flow control valve.
CORRECTIVE ACTION	Inspect and if necessary replace high pressure fuel pump.
CUSTOMER NOTIFICATION DATE	March 2018
ELSA/OMD Web VISIBILITY DATE	On or about March 20, 2018
TOTAL AFFECTED VEHICLE COUNT	Check your daily campaign open inventory report or OMD for affected vehicles in your inventory.
APPROXIMATE REPAIR TIME	Up to 85 TU
PARTS REQUIRED	SEE CAMPAIGN WORK PROCEDURE
EXPIRATION DATE	December 31, 2020
ADDITIONAL INFORMATION	Dealers must ensure that every affected inventory vehicle has this campaign completed <u>before delivery to consumers</u> .