



Service Information

Diagnostic Device Hardware & Windows®

Number: AHW-18-06

Subject: VAS 6154 USB Driver Missing

Date: Mar. 28, 2018

1.0 – Introduction

1.1 – General Information

If the VAS 6154 is connected to a diagnostic tester via the USB cable without ODIS Service having first been installed, there may subsequently be connection problems between the diagnostic device and VAS 6154. This only applies to Windows 10® diagnostic devices.

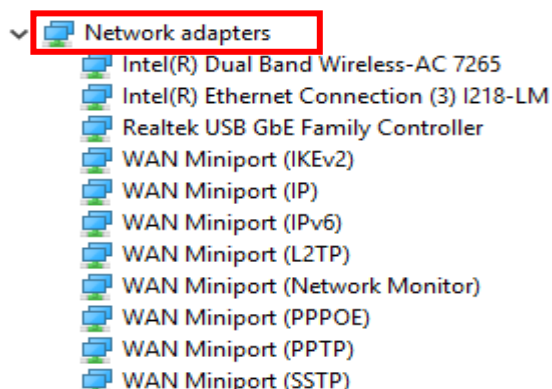
1.2 – Diagnostic device Prerequisites:

- ☐ Windows 10® diagnostic device
- ☐ Administrator rights on the diagnostic device
- ☐ VAS 6154 with USB cable attached
- ☐ ODIS Service updated to the most recent diagnostic content version

2.0 – How to verify if the VAS 6154 USB driver is missing

1. Connect the VAS 6154 to the laptop via the Rugged (Round) USB cable.
2. Right Click on the Windows button  and select **Device Manager**.
3. Locate and expand **Network Adapters**.

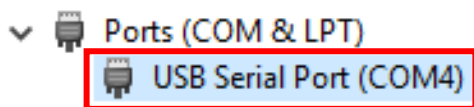
If the **VAS 6154 (USB)** is listed under Network adapters, then you have a different issue and should contact DTSS for other troubleshooting steps. If it's **NOT** listed, proceed to Step 4.





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4. In Device Manager, locate and expand **Ports (COM & LPT)**.
5. If **USB Serial Device (COM4)** is listed then the VAS 6154 USB driver is missing.

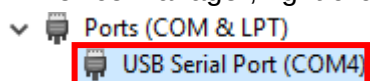


Note: The COM Port number may vary.

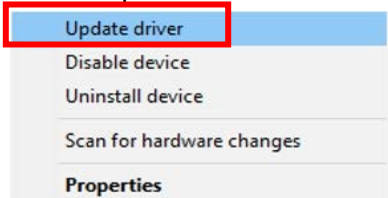
3.0 – How to install the VAS 6154 USB driver

1. Browse to **C:\ODIS-DIAG-MODULES\PDUAPI\VOLKSWAGEN**
2. Double click on **VAS6154-Driver-1.0.9.53.exe**. *Note: The version number in this file name may vary as new ODIS releases become available.*
3. A series of prompts will appear during the driver installation. **Click OK, Next, Install or Yes to ALL prompts which appear.**

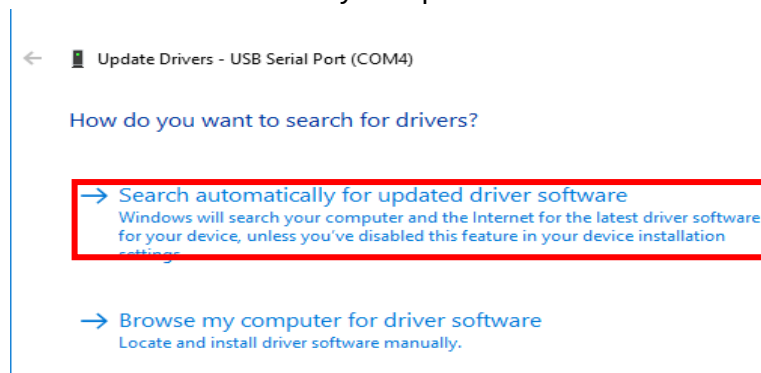
4. Right Click on the Windows button  and select **Device Manager**.
5. Locate and expand **Ports (COM & LPT)**.
6. In Device Manager, right click on **USB Serial Device (COM4)**.



7. Select **Update driver**



8. Click **Search automatically for update driver software**.



9. Once the driver is re-installed, click **Close**.