

# Technical Service Bulletin

96 Audi side assist or cross traffic assist (lane change assistant) activates with false warnings

96 18 24 2050818/1 March 22, 2018.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment	
A4, Q7	2017 – 2018	All	With lane change assist	
A4, Q7		All	or With lane change system and lane departure warning	
A5, Q5	2018	All	With lane change assist or	
7.0, 00		, <del></del>	With lane change system and lane departure warning	

## **Condition**

#### Customer states:

 False warnings are activated (visual and auditory) from the lane change assist (Audi side assist or Audi cross traffic assist).

# **Technical Background**

New software implemented to address false warnings.

## **Production Solution**

New software in the lane change assistant control module, J769 (address word 003C) and the lane change assistant 2 control module, J770 (address word 00CF) addressed the condition.

### **Service**

#### **SVM Update Instructions**

- 1. Follow all instructions in TSB 2011732: 00 Software Version Management (SVM), operating instructions.
- Update the lane change assistant control module, J769 (address word 003C) and the lane change assistant 2
  control module, J770 (address word 00CF) using the SVM action code as listed in the table below, if
  necessary:



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Model	Diagnostic Address	Old Hardware Part Number	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version	SVM Code Input
A4, A4	003C	4M0907566	4M0907566	160	4M0907566D	410	3CA014
allroad, A5,				161			
A5 Cab,		4M0907566B	4M0907566	*			
A5 Sportback,	00CF	4M0907590	4M0907590	160	4M0907590D		
Q5, and				161			
Q7		4M0907590B	4M0907590	*			

# Warranty

Claim Type:	<ul> <li>110 up to 48 Months/50,000 Miles.</li> <li>G10 for CPO Covered Vehicles – Verify Owner.</li> <li>If vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li> </ul>						
Service Number:	9635						
Damage Code:	0039						
Labor Operations:	Software Update	0151 0000	Time stated on diagnostic protocol (Max 100 TU)				
Diagnostic Time:	GFF	No allowance	0 TU				
	Road test prior to service procedure	No allowance	0 TU				
	Road test after service procedure	No allowance	0 TU				
Claim Comment:	As per TSB #2050818/1						

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



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### **Additional Information**

The following Technical Service Bulletin will be necessary to complete this procedure:

TSB 2011732, 00 Software Version Management (SVM), operating instructions.

All part and service references provided in this TSB (2050818) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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