

Technical Service Bulletin

01 "Reduce Oil Level" message in instrument cluster - 3.0T

01 18 61 2050690/2 March 22, 2018. Supersedes Technical Service Bulletin Group 01 number 18-59 dated March 8, 2018 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment	
S4, S5	2017 - 2018	All	3.0T	
SQ5	2018	All	3.0T	

Condition

REVISION HISTORY				
Revision	Date	Purpose		
2	-	Revised <i>Condition</i> (Updated structure) Revised <i>Warranty</i> (Updated Diagnostic Time)		
1	03/08/2018	Initial publication		

Customer states:

- "Reduce Oil Level" message shown in the instrument cluster.
- "Drive system: malfunction!" message shown in instrument cluster with engine rpm restriction.

Workshop findings:

• Engine oil level is **not** found to be over maximum using the dipstick. See ELSA for oil level specifications for each applicable model.

U Note:

If engine oil level is found to be above MAX specification, this TSB does not apply. Correct the oil level per ELSA specifications and evaluate vehicle condition.

Technical Background

Software may be too sensitive to maximum oil level warning.

Production Solution

Software with improved oil level diagnostics in production.

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Service

SVM Update Instructions

- 1. Follow all instructions in TSB 2011732: 00 Software Version Management (SVM), operating instructions.
- 2. Update the engine control module (ECM), J623 (address word 0001) using the SVM action code as listed in the table below, if necessary:

Model	Engine and/or Transmission	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Code Input
S4/S5 (all)	CWGD	8W0907559H	< 0008	8W0907559H	0008	01A234
SQ5	CWGD	80A907559C	< 0007	80A907559C	0007	01A234

Warranty

Claim Type:	 110 up to 48 Months/50,000 Miles. G10 for CPO Covered Vehicles – Verify Owner. If vehicle is outside any warranty, this Technical Service Bulletin is informational 					
	oniy.					
Service Number:	2470					
Damage Code:	0039					
Labor Operations:	Connect battery charger and perform software update with SVM	2470 2599	50 TU			
Diagnostic Time:	Check oil level	1711 1999	10 TU			
	Road test prior to service procedure	No allowance	0 TU			
	Road test after service procedure	0121 0004	10 TU			
Claim Comment:	As per TSB #2050690/2					

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual.* Claims are subject to review or audit by Audi Warranty.

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Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

• TSB 2011732, 00 Software Version Management (SVM), operating instructions.

All parts and service references provided in this TSB (2047707) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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