



Technical Service Bulletin

01 "Reduce Oil Level" Message in Cluster - 3.0T

01 18 59 2050690/1 March 8, 2018.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
S4, S5	2017 - 2018	All	3.0T
SQ5	2018	All	3.0T

Condition

Customer states:

- “Reduce Oil Level” message shown in the cluster, “Drive system: malfunction!”, engine rpm restriction shown in instrument cluster.

Workshop findings:

- Engine oil level is **not** found to be over maximum using the dipstick. See ELSA for oil level specifications for each applicable model.



Note:

If engine oil level is found to be above MAX specification, this TSB does not apply. Correct the oil level per ELSA specifications and evaluate vehicle condition.

Technical Background

Software may be too sensitive to maximum oil level warning.

Production Solution

Software with improved oil level diagnostics in production.

Service

SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the engine control module (ECM), J623 (address word 0001) using the SVM action code as listed in the table below, if necessary:



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Model	Engine and/or Transmission	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Code Input
S4/S5 (all)	CWGD	8W0907559H	< 0008	8W0907559H	0008	01A234
SQ5	CWGD	80A907559C	< 0007	80A907559C	0007	01A234

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	2470		
Damage Code:	0039		
Labor Operations:	Connect battery charger and perform software update with SVM	2470 2599	50 TU
Diagnostic Time:	Check oil level	1711 1999	10 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	10 TU
Claim Comment:	As per TSB #2050690/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions*.

All parts and service references provided in this TSB (2047707) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.



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