

To: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
From: Hyundai Motor America
Date: 04/25/18
Subject: Service Campaign T2X - 2018 Accent Spark Plug
Replacement (TSB# 18-01-017)

Hyundai Motor America is conducting a Service Campaign to replace the spark plugs on certain 2018 Accent vehicles. Service Campaign T2X provides a service procedure to replace the spark plugs.

In order to identify only those vehicles affected by Service Campaign T2X, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign T2X.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - Dealer Stock and Retailed.

TSB #18-01-017 is available on Hyundai's Website as of April 25, 2018. It contains instructions on performing the service and submitting the campaign claim.

Spark plugs began shipping on April 25th to certain affected dealers. Additional Spark plugs can be ordered from your facing PDC. Spark plugs will be placed on "Critical Supply Part"(CSP)which requires an applicable Service Campaign T2X VIN.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA