



# Service Bulletin

File in Section: -


Bulletin No.: 18-NA-138

Date: May, 2018

## TECHNICAL

**Subject: Radio Control (ICS) Display Does Not Remain Off at Times after it has Been Turned Off in Radio Settings Menu**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick Cadillac Chevrolet GMC	All GM Passenger Cars and Trucks	2018	2018	SOP	February 1, 2018	All	All

<b>Involved Region or Country</b>	North America and N.A. Export Regions
<b>Additional Options (RPOs)</b>	Equipped with RPO IO5 or IO6 Infotainment System
<b>Condition</b>	 <p style="text-align: right;">5046857</p> <p>Some customers may comment that the radio control (ICS) display does not remain off at times even though it has been turned off in the display settings menu shown above.</p>
<b>Cause</b>	This may be due to an interaction between the radio control display, HVAC module, and OnStar module.
<b>Correction</b>	Refer to the Service Procedure listed below.

### Service Procedure

If this concern is experienced, check for DTCs. If DTCs are found, diagnose and repair as necessary. If no DTCs are found, use GDS2 to check the part number of the HMI module. If the part number starts with something other than 8433, replace the HMI module using the latest part number listed in the parts catalog for the VIN number you are working on.

HMI module part numbers starting with 8433 include improvements to address this concern. Refer to *Human Machine Interface Control Module Replacement* in SI for detailed replacement instructions.

### Parts Information

Use the latest part number listed in the parts catalog with the VIN filter on.

## Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
3421060	Human Machine Interface Control Module Replacement	Use Published Labor Operation Time

Version	1
Modified	Released April 26, 2018

