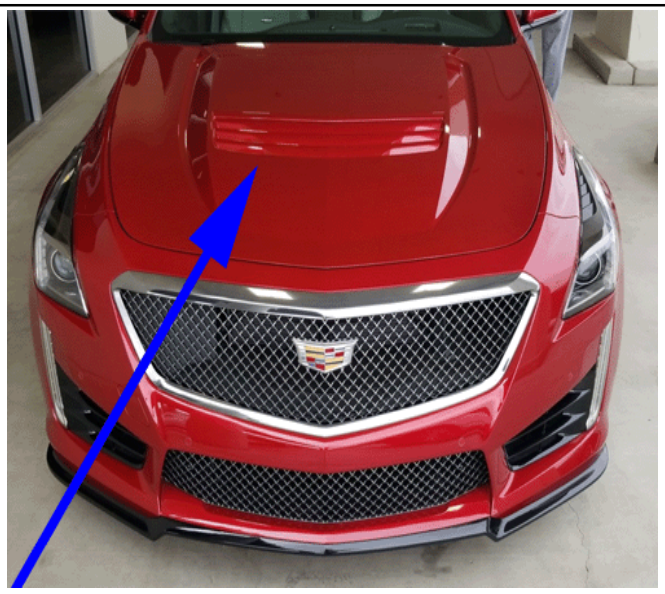
Service Bulletin

File in Section: -
Bulletin No.: 18-NA-128
Date: April, 2018

TECHNICAL

Subject: Hood Vent Paint Chipping and/or Peeling

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CTS-V	2016	2018	SOP	November 1, 2017	LT4	All

Involved Region or Country	North America and N.A. Export Regions
Additional Options (RPOs)	Equipped with 6.2L 8 Cylinder Engine (LT4)
Condition	 5044040

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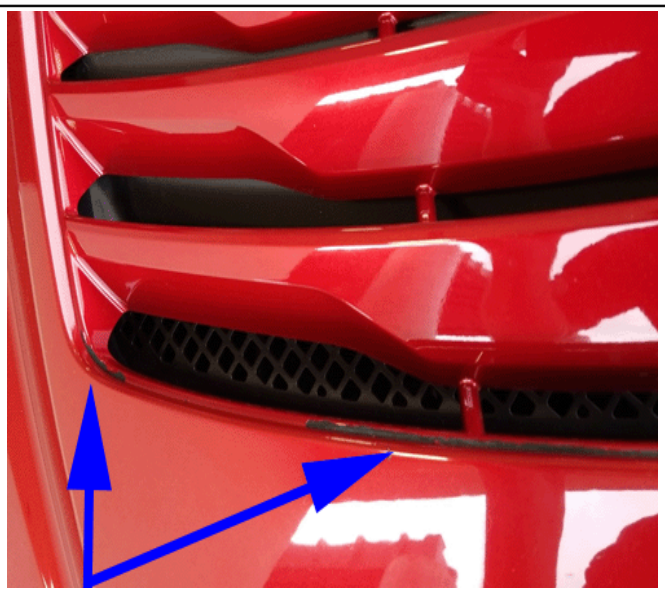
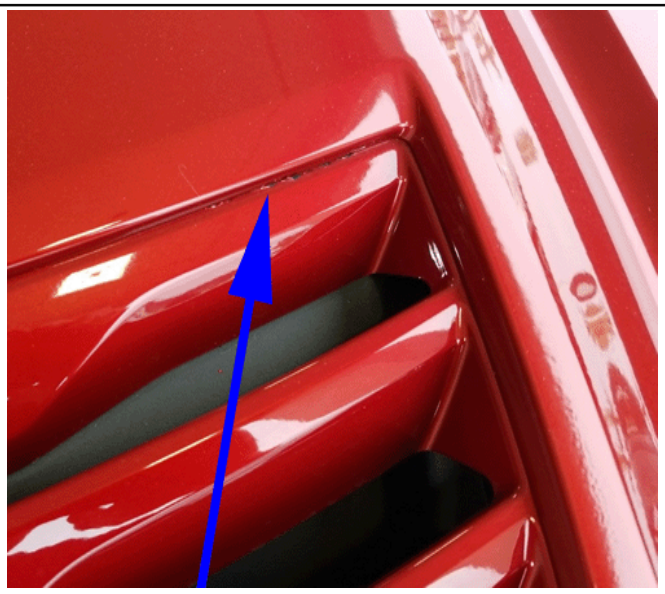
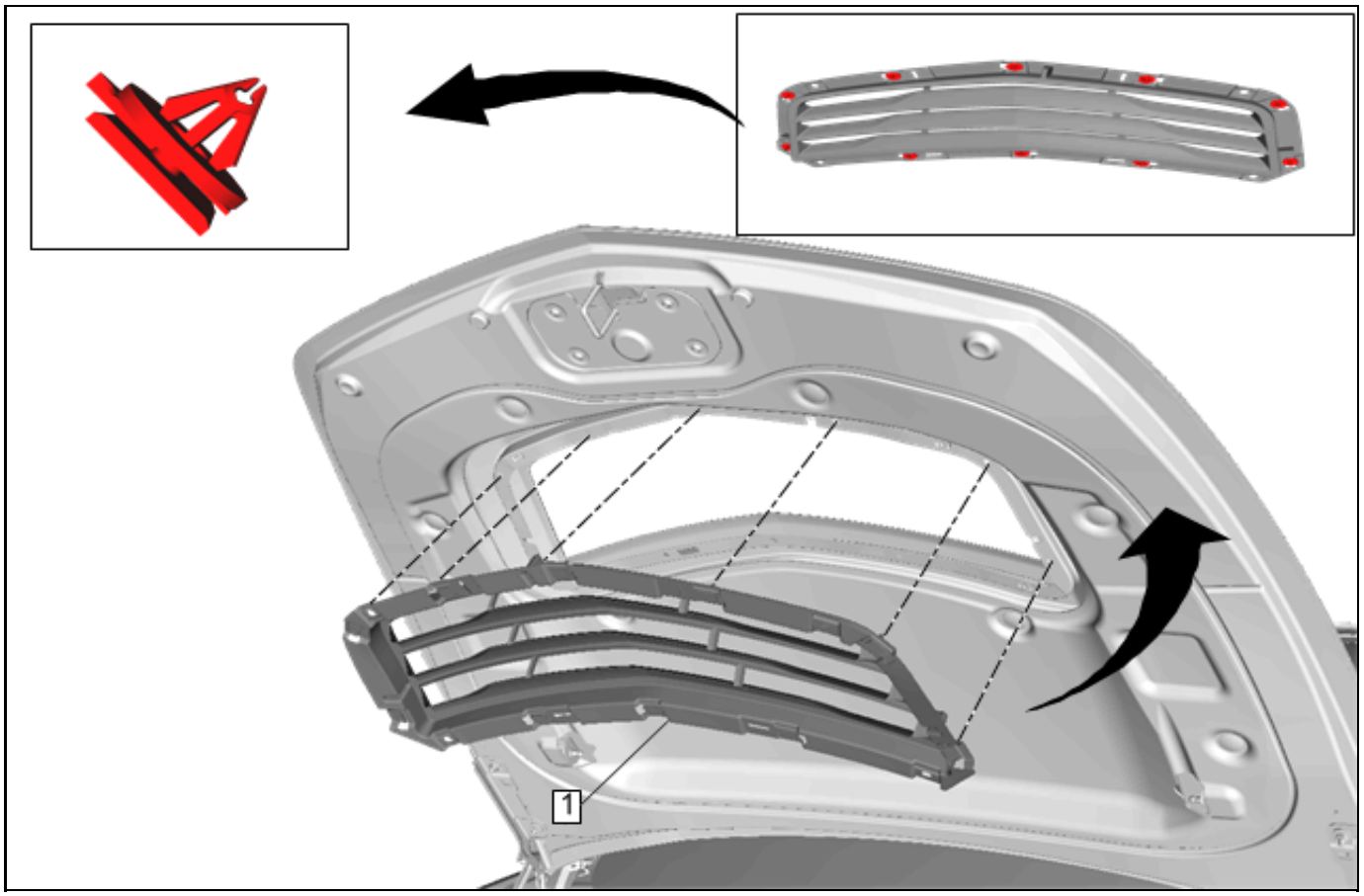
	 5044041 Some customers may comment on the paint chipping or peeling on the outer perimeter of the hood vent.
Cause	 5044043 This may be due to a tight tolerance between the underside of the hood and the vent assembly.
Correction	Remove the vent, refinish and reinstall with the addition of shim kit.

Service Procedure

If you encounter a vehicle with the above concern, complete the following steps:



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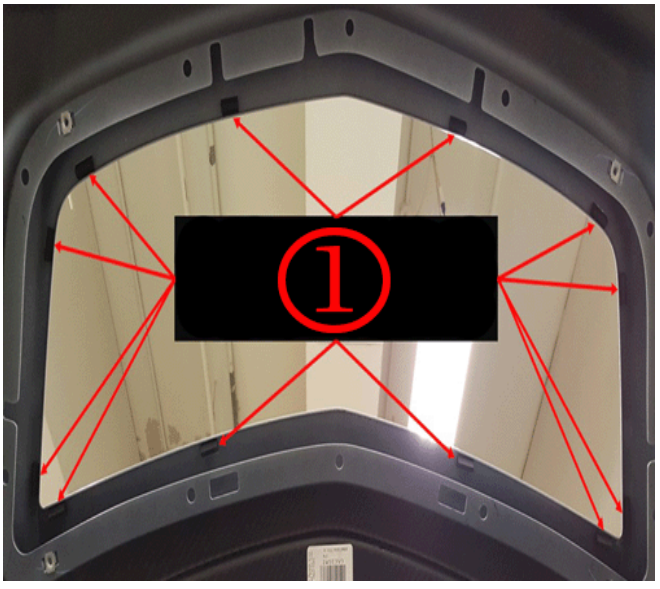
1. Remove the hood vent. Refer to *Hood Ornamentation Vent Replacement* in SI.
2. Refinish the hood vent.

Important: For additional painting information, refer to Basecoat/Clearcoat Paint Systems in SI.

Important: Refer to the latest revision of the GM Approved Refinish Materials book to identify the paint systems you may use that have been engineered to meet GM standards. The latest revision of the GM Approved Refinish Materials is found in GM Service Information (SI) under Unit Repair Manual/Specialty Publications. A PDF copy of the GM Approved Refinish Materials booklet is located on the Genuine GM Parts website at www.genuinegmparts.com.



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3. Prior to reinstalling the hood vent, apply the shim kit (1) in the locations illustrated above.
4. Install the hood vent.

Parts Information

Causal Part	Description	Part Number	Qty
N/A*	SPACER KIT-HOOD INR PNL	84460803	1
*For warranty transactions, DO NOT mark this/these parts as the Causal Part. Enter the word “Bulletin” in the Causal Part Description free-flow text field.			

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1080618*	Refinish Hood Vent Due to Chipping/Peeling	0.5 hr
Add	To Color/Clear Coat (Paint Code GD)	0.4 hr
Add	With Tint Coat/Tri-Coat Paint (Paint Code GB)	0.3 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released April 20, 2018

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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