

Service Bulletin

File in Section:

Bulletin No.: 17-NA-287

Date: April, 2018

TECHNICAL

Subject: Rear Axle Moan Type Noise on Turns

| Brand: Model: | Modeli | Model Year: | | VIN: | | Engine: | Transmission: |
|---------------|--------|-------------|------|------|--|---------|---------------|
| | from | to | from | to | | | |
| Chevrolet | Camaro | 2016 | 2018 | | | | |

| Involved Region or Country | North America and N.A. Export Regions | |
|----------------------------|---|--|
| Additional Options (RPOs) | G80 (AXLE POSI TRACTION-LIMITED SLIP) | |
| Condition | Some customers may comment that when the vehicle is cold or has sat for several hours, a noise can be heard from the rear of the vehicle when making one or two turns. They may also comment that the noise goes away after the vehicle has warmed up. | |
| Cause | This condition may be caused by slip/stick of the posi-traction clutch plates. | |
| Correction | If the moan noise is validated, perform the following Service Procedure. | |

Service Procedure

- 1. Validate the concern by driving the vehicle to operating temperature.
- 2. Replace the rear differential axle lubricant.
- 3. Bring the gear lubricant again up to operating temperature.
- 4. Perform <u>multiple</u> figure eight or lock steer turning maneuvers to work the gear lubricant into the clutch pack.
- 5. Allow the vehicle to cool (back to ambient temperature) and re-evaluate for clutch moan.
 - If the moan is still present, repeat steps 1-5.
 - The above sequence may need to be repeated two to three times to reduce/eliminate the noise.

Warranty Information

For vehicles repaired under the Powertrain coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation | Description | Labor Time | |
|--|--|------------|--|
| 3080238* | Drain & Refill Rear Axle Fluid | 0.4 hr | |
| Add (Only If Required) | Additional Drain & Refill Rear Axle Fluid | 0.4 hr | |
| *This is a unique Labor Operation for Bulletin use only. | | | |

Parts Information

Correct lubricant is critical for proper operation. Refer to Specifications in SI.

| Version | 2 |
|----------|---|
| Modified | April 23, 2018 – Added the 2018 Model Year. |