



# Service Bulletin

File in Section: -

Bulletin No.: 17-NA-239

Date: April, 2018

## INFORMATION

**Subject: Information on Normal Characteristic - Vehicle Unable to Move After Being Parked for an Extended Period of Time**

**This Bulletin replaces PIC6083A. Please discard PIC6083A.**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	ATS	2013	2018				
	CTS (VIN A)	2014	2018				
Chevrolet	Camaro SS	2010	2018				
	Camaro Z28	2014	2015				
	Camaro ZL1	2012	2015				
		2017	2018				
	Caprice PPV	2014	2017				
	Corvette	2014	2019				
SS	2014	2017					

<b>Involved Region or Country</b>	North America and N.A. Export Regions
<b>Condition</b>	<p>Some customers may comment that when they go out and try to move their vehicle after it has been parked for a period of time, that they may have heard a "crunch" type noise right before the vehicle starts to move.</p> <p>⇒ Depending on how long the vehicle has been parked, the weather conditions in which the vehicle was parked in, and how recently the vehicle has been washed, the customer's concerns may range from simply a noise when the vehicle first moves, all the way up to the extreme instance where a vehicle cannot be moved out of the parking space.</p>

<b>Information</b>	<p><b>Important: Do Not</b> replace any components for this concern under warranty. This is the dealer's storage responsibility to move the vehicles when weather permits. This will help with the brake pads rusting to the rotors. Please review the latest version of Service Bulletin 09-00-89-002 for additional new vehicle storage recommendations.</p> <p>This condition may be caused by the brake pads frozen to the vehicle's rotors.</p> <ul style="list-style-type: none"> <li>• High performance brake components have a tendency to lightly bind, often noted as resistance, then lightly clunk when attempting to move the vehicle forward or rearward after a cold soak. This is usually noticed after parking, when the brakes have been wet, as in driving in the rain or just after a car wash. This is expected for high performance brakes with high friction pads and does not affect the operation or performance of the brakes.</li> <li>• If a residual roughness is felt when braking, it can easily be cleaned by applying the brakes several times until the roughness is gone. If washing the vehicle prior to long term storage, it is recommended that the vehicle be driven and brakes applied several times before putting the vehicle in storage.</li> </ul> <p><b>Note:</b> Parking the vehicle on a slippery surface like ice should be avoided when binding conditions are possible to eliminate the risk of the vehicle being difficult to move at a later time.</p>
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**Parts Information**

No parts are required for this repair.

**Customer Information**

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

<b>Version</b>	3
<b>Modified</b>	January 16, 2018 - Updated the Camaro Model and Model Year information and add the 2019 Model Year to Corvette. April 18, 2018 - Updated the Important statement in the Information section.

