Service Bulletin

TECHNICAL

Subject: Whining/Moaning Noise Heard Throughout Vehicle and/or Clunk Heard While Shifting Into AWD While Driving At a Steady Speed

Attention: **This bulletin does not apply to vehicles with a G99 differential.**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2018	2018				
Chevrolet	Traverse						

Involved Region or Country	North America, South America, Russia, Israel and Middle East.
Additional Options (RPOs)	F48
Condition	Some customers may comment on a whining/moaning noise heard throughout vehicle while in FWD, but slightly less in AWD. Some customers may also comment on a clunking noise heard when shifting into AWD while driving.
Cause	This condition may be caused by excessive load on the drivetrain between the PTU and the rear differential.
Correction	Program the rear differential clutch control module to the latest calibration available.

Service Procedure

Refer to K47 Rear Differential Clutch Control Module: Programming and Setup in SI.

Parts Information

No parts are required for this repair

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Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810695	Rear Differential Clutch Control Module Reprograming with SPS	Use the Published Labor Operations Time

Version	1
	Released April 06, 2018

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