



Preliminary Information

PIT5613 HVAC Pop-Up May Display 61 Degrees and Have Empty HVAC Setting Icons

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
GMC	Terrain	2018	All	All	All	All
Involved Region or Country		North America				
Additional Options (RPO)		IOR and CJ2				
Condition		<p>Some customers may comment that the selected Heating, Ventilation, and Air Conditioning (HVAC) temperature displayed in the Temperature Control knobs does not match the HVAC pop-up on the radio display.</p> <div style="border: 1px solid black; height: 100px; width: 100%;"></div> <p>The HVAC pop-up is stuck on 61 degrees although the temperature displayed on the knobs displays the selected temperature. Additionally, the other icons in the pop-up for A/C, Blower Speed and Modes appear empty or blank. The pop-up behaves this way for the entire ignition cycle. Only the information shown in the pop-up is affected, the HVAC system functions properly.</p>				
Cause		Data messages between control modules are not being received properly.				

GM engineering is aware of the condition and working toward a solution. Do not replace any parts for this condition. The HVAC system does function properly and this display condition may be temporarily reset by cycling the ignition off. This PI will be replaced with a bulletin when the repair information is available.

Version History

Version	1
Modified	Created 4/30/2018

