



Preliminary Information

PIP5477E 10L90 10L80 10 Speed Automatic Transmission Exchange Program

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade Models	2018	All	All	All	MF6
Chevrolet	Camaro	2017 - 2018	All	All	All	MGL
Chevrolet	Tahoe RST	2018	All	All	L86	MF6
GMC	Yukon Denali Models	2018	All	All	All	MF6
Involved Region or Country	North America					
Condition	Transmission Assembly					
Cause	Exchange					

Condition / Concern

The 10L90 and 10L80 10 Speed Automatic Transmissions are on exchange through GM PQC as part of our ongoing quality improvement efforts to assist Engineering with product concern identification effective on 02/13/16.

Your cooperation with this program is greatly appreciated.

If diagnosis has led to replacement of the transmission assembly please contact the Product Quality Center (PQC) @ 866-654-7654 to discuss the information/diagnostics that led to the replacement of the transmission assembly.

(Note: Do Not clear any DTCs prior to contacting the PQC).

Components that may be removed and serviced without exchange are identified by an "X" in the appropriate column of the table below.

Any repairs involving transmission components not identified in the table below will require an transmission exchange.

Serviceable Components	10L80 Transmission MF6, 10L90 Transmission MGL
Oil Pan	X
Oil Pan Gasket	X
Output Seal	X
Output Flange	X
Output Flange Nut	X
Oil Cooler Line Seals	X

Recommendations / Instructions

Please complete the questionnaire below before calling the PQC.

Caller's First & Last Name/Position:

Technician's Name/Direct Phone:

Parts Manager's Name:

Parts Manager's Phone and Fax Number:

Dealership's Correct Address

Customer's Concern:

Has the vehicle been modified with non-production accessories?

Is the vehicle for personal or commercial use?

If commercial, what type of use?

Describe the failure of the unit:

Why is replacement of the requested component needed?

Broadcast Code:

Serial Number:

Does the vehicle have any DTCs in any module (ECM/TCM/BCM, etc.)?

(Note: Do Not clear any DTCs prior to reviewing with engineering).

Note: [GDS must be launched from TIS to make sure all the data is captured and can be retrieved.]

Are there any transmission-related DTCs?

(Note: Do Not clear any DTCs prior to reviewing with engineering).

Are there any shifting issues (late, early, missed, no shift)?

When does the issue occur (hot, cold, under accel/decel)?

Is there any unwanted vibration?
 Any other transmission performance issues?
 Any leaks?
 What type of leak?
 Where is the leak located?
 Any noise?
 What kind of noise?
 Where is it?
 What is the frequency of noise?
 When does it occur?
 How long does it last?
 Fluid level?
 Was fluid contaminated?

Note: After installation of the transmission the solenoid valves must be characterized. Failure to perform this procedure may result in customer shift concerns. Refer to Solenoid Valve Characterization Reprogramming for directions.

Parts Information

Description	Part Number	Quantity:	Parts Allowance
Transmission Assembly	24268796	1	\$250.00
Transmission Assembly	24268878	1	\$250.00
Transmission Assembly	24269981	1	\$250.00
Transmission Assembly	24274313	1	\$250.00

Warranty Information

Labor Operation	Description	Labor Time
8464670	Transmission Replacement	Use Published Labor Operation Time

Version History

Version	5
Modified	05/04/2017- Updated to Change from Part Restriction to Part Exchange Program 6/30/2017 - Update to add model year and additional part number. 8/31/2017 - Updated to add models, transmission and part numbers. 10/16/2017 - Update to add the 2018 Chevrolet Tahoe RST model. 04/10/2018 - Update to add notes to not clear any DTCs.



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