



# Service Bulletin

File in Section: -

Bulletin No.: 18-NA-005

Date: April, 2018

## INFORMATION

**Subject:** Instrument Panel Cluster (IPC) Low Washer Indicator Not Setting a Warning When Empty

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Colorado	2018	2018				
GMC	Canyon						

<b>Involved Region or Country</b>	North America and NA Export vehicles
<b>Additional Options (RPOs)</b>	Equipped with DISPLAY INSTRUMENT-DRIVER INFO ENHANCED (ONE COLOR GRAPHIC) (RPO UDC)
<b>Condition</b>	Some customers may comment on the instrument panel cluster (IPC) low washer indicator not setting a warning when empty.
<b>Cause</b>	This conditions may be caused by a software anomaly.
<b>Correction</b>	An updated software calibration has been released to address this condition.

### Service Procedure

Reprogram the instrument panel cluster (IPC) with the latest calibrations available on TIS2WEB. Refer to Instrument Cluster: Programming and Setup in SI

**Important:** Stable battery voltage is critical during programming. Any fluctuation, spiking, over voltage or loss of voltage will interrupt programming. Install the EL-49642 SPS Programming Support Tool (GM Dealer Equipment Item #PSC-550) to maintain system voltage.

If not available, connect a fully charged 12 V jumper or booster pack disconnected from the AC voltage supply. DO NOT connect a battery charger.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810195	Instrument Cluster Reprogramming with SPS	Use Published Labor Operation

<b>Version</b>	3
<b>Modified</b>	Released January 16, 2018 March 12, 2018 – Updated the Condition, Cause and Correction also removed the Service and Warranty Information. March 27, 2018 – Updated the Condition, Correction and add Service Procedure and Warranty Information.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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