



File in Section: -

Bulletin No.: 17-NA-379

Date: March, 2018

Service Bulletin

TECHNICAL

Subject: Whining/Moaning Noise Heard Throughout Vehicle While in FWD but Goes Away in AWD

Attention: This bulletin does not apply to vehicles with a G99 differential.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2018	2018	SOP	August 30, 2017		
Chevrolet	Traverse						

Involved Region or Country	North America, South America, Europe, and Middle East
Additional Options (RPOs)	F48
Condition	Some customers may comment on whining/moaning noise is heard throughout vehicle while in FWD but goes away in AWD.
Cause	This condition may be caused by a quality issue with the Rear Drive Module differential gears.
Correction	If the vehicle is built prior to date noted above, replace the Rear Differential Carrier Assembly.

Service Procedure

Refer to Differential Carrier Assembly Replacement in SI.

Parts Information

Refer to the Electronic Parts Catalog (EPC) to obtain the proper part number for the rear differential carrier assembly.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
3031160	Differential Carrier Assembly Replacement	Use the Published Labor Operations Time

Version	2
Modified	Released February 14, 2018 March 14, 2018 - Added Attention section.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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