



Service Bulletin

File in Section: -

Bulletin No.: 18-NA-095

Date: April, 2018

TECHNICAL

Subject: Rear View Camera Image is Mirrored and/or Backwards

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
GMC	Terrain	2018	2018				

Involved Region or Country	North America and N.A. Export Regions
Additional Options (RPOs)	Equipped with VISION-REAR VIEW, MONO, ANALOG (RPO UVC)
Condition	Some customers may comment on the rear view camera image being mirrored and/or backwards.
Cause	This condition may be due to the wrong camera and harness being installed from the factory.
Correction	Replace the rear view driver information camera and rear license plate lamp wiring harness.

Service Procedure

Refer to *Rearview Driver Information Camera Replacement (Terrain)* in SI.

Parts Information

Causal Part	Description	Part Number	Qty
X	CAMERA ASM-RR VIEW DRVR INFO	23188736	1
	HARNESS ASM-RR LIC PLT LP WRG	23196843	

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3480768*	Rearview Driver Information Camera and Rear License Plate Lamp Wiring Harness Replacement	0.4 hr

*This is a unique Labor Operation for Bulletin use only.

Version	1
Modified	Released March 28, 2018

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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