



Service Bulletin

File in Section: -

Bulletin No.: 18-NA-087

Date: March, 2018

INFORMATION

Subject: Phantom Three Beeps or Horn Chirps Heard After Turning Off Vehicle

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Envision Velite	2017	2018			All	All
Cadillac	ATS CTS Escalade Models	2016	2016			All	All
Cadillac	CT6 XTS	2016	2017			All	All
Chevrolet	Corvette	2016	2017			All	All
Chevrolet	Volt	2016	2018			All	All
Chevrolet	Malibu Suburban Tahoe	2016	2016			All	All
GMC	Yukon Models	2016	2016			All	All

Involved Region or Country	North America and N.A. Export Regions
Condition	Some customers may comment on hearing 3 beeps or horn chirps (similar to if the keys were left in the vehicle after closing the door) right after turning the vehicle to OFF.
Cause	This may be caused by when the driver locks the vehicle with the door open (vehicle is OFF) before the drive cycle. One of the main reasons this issue will be present is if the driver remote starts the vehicle with the door open (lock is part of the remote start sequence). The scenario that causes the beeps can happen hours prior to when the beeps actually occur if the vehicle is never turned off.
Correction	No repairs are needed for this condition.

Service Procedure

If you encounter a vehicle with the above concern, no repairs are needed.

This is considered a normal characteristic of the vehicle.

Parts Information

No parts needed for this condition.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Version	1
Modified	Released March 16, 2018

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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