



# Service Bulletin

File in Section: -

Bulletin No.: 17-NA-240

Date: March, 2018

## TECHNICAL

**Subject:** Front Bumper Fascia Out of Alignment

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore	2017	2017	SOP	September 1, 2017	All	All

<b>Involved Region or Country</b>	North America
<b>Condition</b>	 <p style="text-align: right; font-size: small;">4840393</p>
<b>Cause</b>	Some customers may comment that the front fascia is loose or out of alignment. This may be due to the body mounting surface being out of specification.
<b>Correction</b>	Repair the front bumper by following the Service Procedure listed below.

### Service Procedure

If you encounter a vehicle with the above concern, complete the following steps:



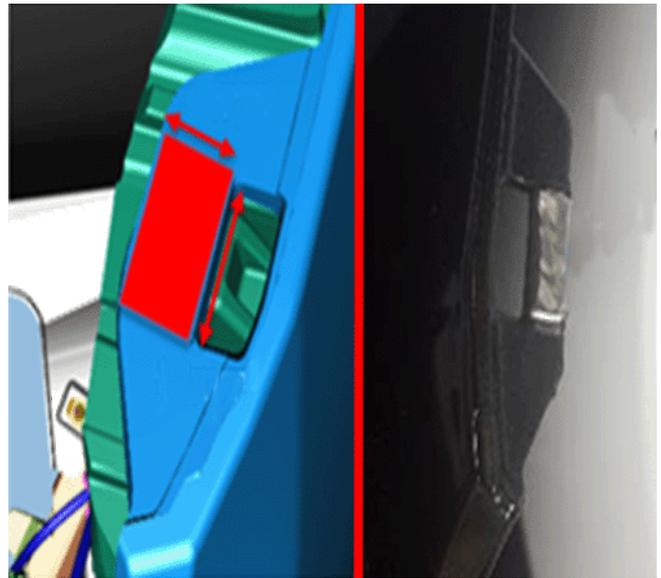
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1. Disconnect the front wheel house liner but don't fully remove the liner from the vehicle. Refer to *Front Wheelhouse Liner Replacement* in SI.
2. Disconnect the front fascia assembly from the front fender and under the headlight of the affected side. Refer to *Front Bumper Fascia Replacement* in SI.
3. Visually inspect the tabs on the front fascia assembly that secure the fascia to the front bumper fascia guide.



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**Note:** If the tab is completely split like the illustration above, replace the fascia assembly.



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4. Apply a piece of butyl tape (Part Number 10289205) 4 mm by 14 mm on the tab(s) that is inserted into the front fascia guide.
5. Reinstall components and verify that condition is corrected.

### Parts Information

Causal Part	Description	Part Number	Qty
N/A*	Butyl Tape	10289205	1

\*For warranty transactions, DO NOT mark this/these parts as the Causal Part. Enter the word "Bulletin" in the Causal Part Description free-flow text field.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1480988*	Install Butyl Tape on Fascia Tab	0.7 hr

\*This is a unique Labor Operation for Bulletin use only.

Version	2
Modified	Released July 21, 2017 March 07, 2018 – Updated the breakpoint date, Correction, Service Procedure, Parts and Warranty Information.

