



# Service Bulletin

File in Section: -

Bulletin No.: 16-NA-176

Date: March, 2018

## TECHNICAL

**Subject: A/C Button Illuminated on Start Up Even if HVAC Was Turned Off Prior to Vehicles Ignition Turned Off**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore	2013	2018			All	All

<b>Involved Region or Country</b>	North America
<b>Condition</b>	Some customers may comment that the air conditioning (A/C) is always on when the vehicle is started.

The HVAC System Control Module does not retain the last known state if the customer performs the following actions in this order:

1. Engine ON, Fan Blower ON, A/C ON.
2. Turn OFF A/C.
3. Turn Blower to OFF, HVAC System is turned OFF
4. Ignition OFF.
5. Wait 2 hours.
6. Engine ON, Fan Blower ON.

This is a normal characteristic of the vehicle.

To avoid the A/C system from turning on when the vehicle is started, the customer needs to leave the vehicle with the blower on when shutting the vehicles engine off.

**Important:** No parts should be replaced for this condition.

<b>Version</b>	2
<b>Modified</b>	March 05, 2018 – Added the 2017-2018 Model Years and changed the warranty coverage statement.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4480448*	Check A/C Operation	0.2 hr
*This is a unique Labor Operation for Bulletin use only.		

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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