



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** No Sound Coming from One or Both Rear Door Speakers

**Models:** 2012-2018 Chevrolet Sonic

*This PI has been revised to add the 2013-2018 Model Years and update information under Recommendation/Instructions. Please discard PI0666.*

### Condition/Concern

Some customers may comment that there is no sound coming from one or both of the rear door speakers.

This condition may be caused by either:

1. The vehicle not being equipped with rear speakers.
2. The balance/fade settings being improperly adjusted.

### Recommendation/Instructions

If equipped, vehicles with up-level radio (RPO UW6 or UQ3) have rear door mounted speakers. Technicians should return the radio to factory defaults, which will adjust the balance and fade to the middle setting.

**Note:** Vehicles with base radio (RPO UW4) do not have rear speakers even though the rear door trim panel has a speaker grille.

If the condition persists and there is still no sound from the speakers, refer to SI for repair procedures.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from this information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION