



Service Bulletin

File in Section: -


Bulletin No.: 17-NA-103

Date: February, 2018

TECHNICAL

Subject: Airbag Indicator Illuminated - DTCs B0012, B0013 Set

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	LaCrosse	2016	2017	SOP	Oct., 2017		
Chevrolet	Malibu				Nov., 2017		

Involved Region or Country	North America, Israel
Condition	<p>Some customers may comment that the airbag indicator is illuminated. The technician may find one or more of the following DTCs set either active or in history:</p> <ul style="list-style-type: none"> • B0012 • B0013
Cause	<div style="text-align: center;">  </div> <p style="text-align: right; font-size: small;">4967085</p> <p>This condition may be caused by the steering wheel airbag electrical connector loose or not being fully seated.</p>
Correction	<p>Important: Do Not replace the steering wheel airbag for this concern. If you encounter a vehicle with either DTC set, inspection of the driver's side steering wheel airbag electrical connectors must be performed using the Service Procedure below.</p>

Service Procedure

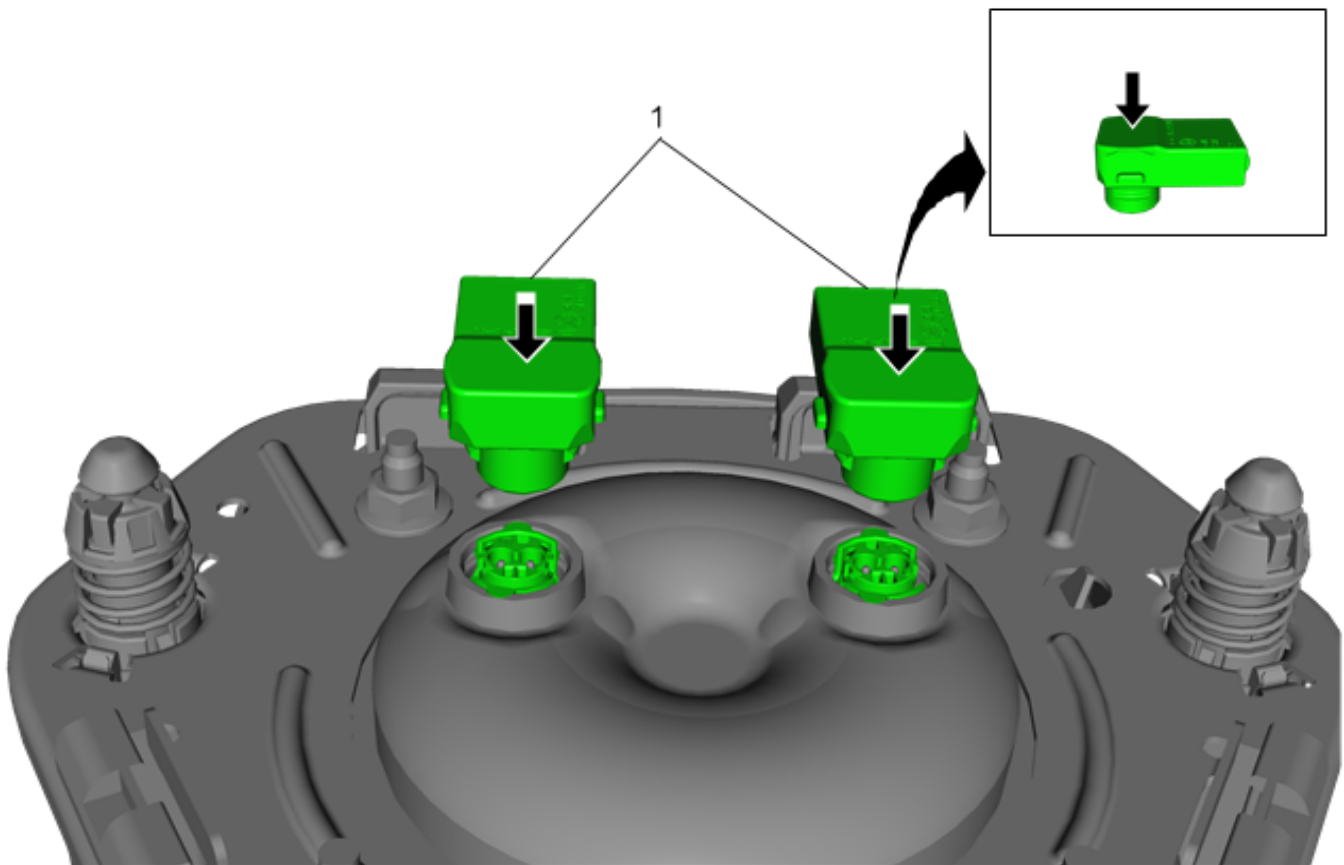
Warning: Refer to *SIR WARNING and Service Precautions in SI*.

Important: Follow SIR Disable and Enable procedures.

1. Without disconnecting the airbag electrical connector, separate the steering wheel airbag from the steering wheel. Refer to *Steering Wheel Airbag Replacement in SI*.

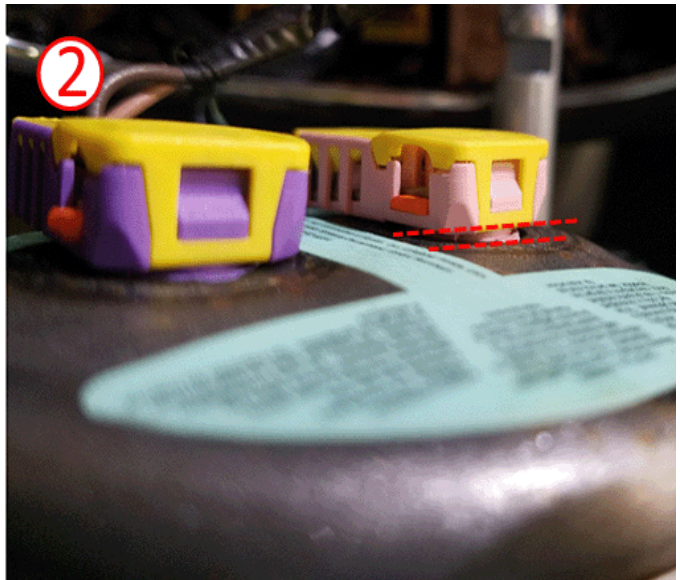
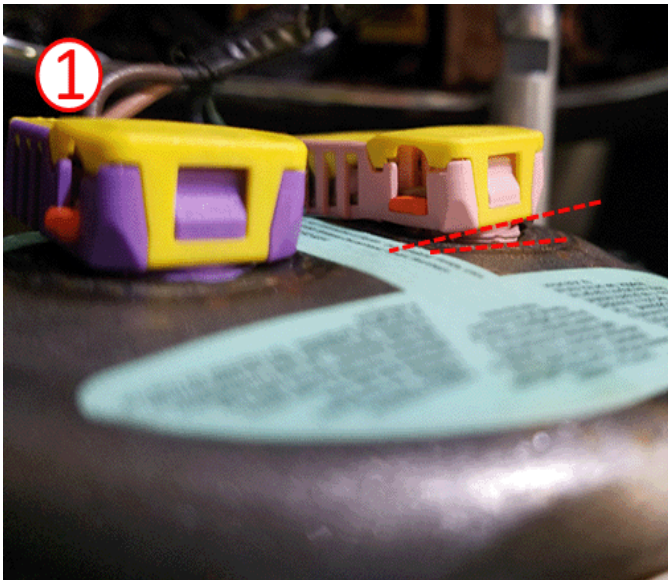
Note: Any time the airbag connector is disconnected and reconnected, the technician should perform a “push / push” test (NOT A “push /pull”) on the connector, to ensure it is fully seated.

2. Inspect the airbag electrical connectors and Connector Position Assurance (CPA) for proper installation:



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- If the airbag electrical connector (1) is not fully seated, disconnect then reconnect the electrical connectors into the squib assembly until a clear “click” can be heard.
 - If the airbag electrical connector is fully seated, follow the diagnostics for the DTCs set in SI.
3. Install the steering wheel airbag.



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In the example above, it was found that the connector was not locked in completely (1), causing the wiring to move or lose connection while vehicle was moving. The push/push test (NOT A “push/pull”) was performed on the connector ensuring proper connection with a noticeable difference in how the connector was seated into the airbag (2).

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
5430922	Connector Reconnection	Use Published Labor Operation Time

Version	3
Modified	November 9, 2017 - Removed the Important statement from the Correction section. February 12, 2018 - Added a VIN breakpoint and updated the Subject, Condition, Cause, Correction and Service Procedure sections.

