

**Subject: Engineering Information – Oil Leak and/or Oil Burning Smell**

**Attention: Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL — refer to the latest version of Service Bulletin 04-00-89-053 for more details on the use of Engineering Information bulletins.**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore	2017	2018			1.4L (LUV)	All
Chevrolet	Sonic	2017	2018			1.4L (LUV)	All
	Trax						

<b>Involved Region or Country</b>	North America
<b>Condition</b>	<b>Important:</b> If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI. Some customers may comment on an oil leak and/or a oil burning smell.
<b>Cause</b>	GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

## Correction

If you encounter a vehicle with the above concern, complete the following steps:

1. Verify that oil is leaking from the camshaft cover or camshaft cover seal.
2. Photograph camshaft cover oil leak, providing good quality pictures that show location and severity of oil leak.
3. Create a Field Product Report and add the pictures to the report.
4. Reference PIE0449 in the product report.
5. Refer to the latest version of Corporate Bulletin Number 02-00-89-002 (U.S. Dealers) or 10-00-89-006 (Canada Dealers) for details on submitting a product report.
6. In addition to sending the product report to [electronicproductreport@gm.com](mailto:electronicproductreport@gm.com), also send to [ayman.ibrahim@gm.com](mailto:ayman.ibrahim@gm.com).
7. Contact the engineer listed below for further instructions.

## Contact Information

Engineer Name	Phone Number
Ayman Ibrahim	(586) 292-0310

Please include the following information if leaving a message:

- Technician name

- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

## Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
4086068*	Engineering Information – Oil Leak and/or Oil Burning Smell	0.3 hr
*This is a unique Labor Operation for Bulletin use only.		

<b>Version</b>	1
<b>Modified</b>	Released February 12, 2018