



# Service Bulletin

File in Section: -

Bulletin No.: 18-NA-059

Date: February, 2018

## INFORMATION

**Subject:** Auxiliary Pump Noise During Start/Stop Event

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Regal	2018	2018			All	All

Involved Region or Country	North America
Condition	Some customers may comment on an auxiliary pump noise during a start/stop event.
Cause	This may be due to the auxiliary pump coming on during the vehicle stop/start to meet the heater performance requirements during colder ambient temperatures.
Correction	Do not replace parts. The auxiliary pump is working as designed.

### Service Procedure

If you encounter a vehicle with the above concern, do not replace any parts. The auxiliary pump is working as intended.

### Parts Information

No parts needed for this condition.

### Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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