



Service Bulletin

File in Section: -


Bulletin No.: 18-NA-052

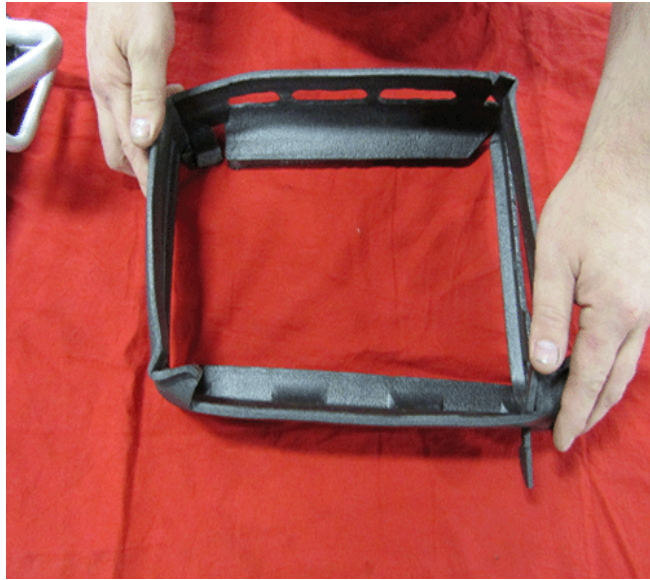
Date: February, 2018

TECHNICAL

Subject: Diagnostic Tip for Decreased Air Flow Coming Out from Front Instrument Panel Outer Air Outlet Vents While Driving

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT6	2016	2018				

Involved Region or Country	North America and N.A. Export Regions
Condition	Some customers may comment on decreased air flow coming out from the front instrument panel outer air outlet vents while driving.
Cause	<div></div> <p>4921770</p> <p>This condition may be due to the seal not sealing the evaporator core completely, allowing air to bypass between the evaporator core and cause a false reading of the evaporator temperature sensor, causing the evaporator core to ice up.</p>

Correction

4917712



4917720

Replace the air conditioning evaporator seal, as shown in the illustrations above.

Service Procedure

Refer to *Air Conditioning Evaporator Replacement (R-1234yf)* in SI.

Parts Information

Causal Part	Description	Part Number	Qty
X	SEAL-A/C EVPR TXV	84055905	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4480688*	Air Conditioning Evaporator Seal Replacement	7.8 hrs
Add	To Fill Cooling System	0.3 hr
Add	To Recover and Recharge R-1234yf A/C System	0.5 hr

*This is a unique Labor Operation for Bulletin use only.

Version	1
Modified	Released February 19, 2018

