



Service Bulletin

File in Section: -

Bulletin No.: 18-NA-038

Date: February, 2018

TECHNICAL

Subject: Squeak/Squeal Type Noise Heard at Low Speeds During Brake Apply

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade Models	2015	2018			All	All
Chevrolet	Suburban, Tahoe						
GMC	Yukon Models						

Involved Region or Country	North America and NA Export vehicles
Condition	Some customers may comment on a squeak/squeal type noise heard at low speeds during brake apply during the first few brake apply of the day.
Cause	This condition may be caused by moisture build up from sitting overnight.
Correction	Replace BOTH rear rotors, which have a different natural resonant frequency.

Service Procedure

If you encounter a vehicle with the above concern, replace both of the rear rotors. Refer to *Rear Brake Rotor Replacement* in SI.

Note: There is no need to replace the brake pads when you are replacing the rotors. GM does not cover the pads under warranty. The production pad should be used with these rotors, not the AC-Delco Dura-stop.

Parts Information

Causal Part	Description	Part Number	Qty
X	ROTOR-RR BRK	84223345	2

Warranty Information

For vehicles repaired under warranty use the following labor operation.

Labor Operation	Description	Labor Time
2420761	Rear Brake Rotor Replacement - Both Sides	Use Published Labor Operation Time

Version	2
Modified	Released February 05,2018 February 14, 2018 – Added Suburban, Tahoe and Yukon Models also updated the Warranty Information.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY
TECHNICIAN
CERTIFICATION