



Service Bulletin

File in Section: -

Bulletin No.: 18-NA-034

Date: February, 2018

TECHNICAL

Subject: Malfunction Indicator Lamp Illuminated, DTC P0421 Set

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2018	2018	All	All	1.6L Turbocharged Diesel (RPO LH7)	—
GMC	Terrain						

Involved Region or Country	United States, Canada and Mexico
Condition	Some customers may comment that the Malfunction Indicator Lamp (MIL) is illuminated. The technician may observe DTC P0421 Catalyst 1 Low Efficiency Set on a scan tool.
Cause	This condition may be caused by a "new catalyst" on a vehicle, which is considered to be less than 800 miles (1287 km) of service.
Correction	If you encounter a vehicle with the above condition, refer to #17337: Emission Recall - Diesel Particulate Matter Sensor Diagnostic Fault.

Service Procedure

The purpose of this Bulletin is to remind the Service Personnel that if they encounter a vehicle with the above condition they **must** refer to Investigate Vehicle History screen in the GM Global Warranty Management system. Involved vehicles are marked "Open" if the #17337: Emission Recall on the vehicle has not been performed. If #17337: Emission Recall has been performed on the vehicle it will be marked "Closed."

This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

- ⇒ If #17337: Emission Recall - Diesel Particulate Matter Sensor Diagnostic Fault has not been performed on the vehicle, then refer to and perform the Service Procedure for #17337: Emission Recall - Diesel Particulate Matter Sensor Diagnostic Fault in SI.
- ⇒ If #17337: Emission Recall - Diesel Particulate Matter Sensor Diagnostic Fault has been performed on the vehicle, then clear the Diagnostic Trouble Code (DTC) and return the vehicle to service.

Parts Information

No parts are required for this repair.

Version Information

Version	1
Modified	Released February 1, 2018

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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