



# Service Bulletin

File in Section: -

Bulletin No.: 18-NA-019

Date: February, 2018

## TECHNICAL

**Subject: No Start, Hard Start with Belt Squeal, Belt Break, Loss of Power Steering and/or Power Brake Assist**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Express	2018	2018	SOP	1GAZGPPF-2J1196477	LV1	All
GMC	Savana	2018	2018				

<b>Involved Region or Country</b>	North America and NA Export vehicles
<b>Additional Options (RPOs)</b>	Equipped with 4.3L 6 Cylinder Engine (RPO LV1)
<b>Condition</b>	Some customers may comment on one or more of the following: <ul style="list-style-type: none"> <li>• Vehicle will not start.</li> <li>• Vehicle hard to start with a squeal noise originating from the engine compartment.</li> <li>• Vehicles belt broken.</li> <li>• Loss of power steering.</li> <li>• Loss of vehicles power brake assist.</li> </ul>
<b>Cause</b>	This may be caused by water leaking from cowl area into generator vents. Under certain weather conditions, this water can freeze inside and prevent the generator from turning.
<b>Correction</b>	Replace generator, belt, and any other pulleys that have been contaminated with rubber build up from the belt heating up. Seal water leak at cowl with Kent clear seam sealer.

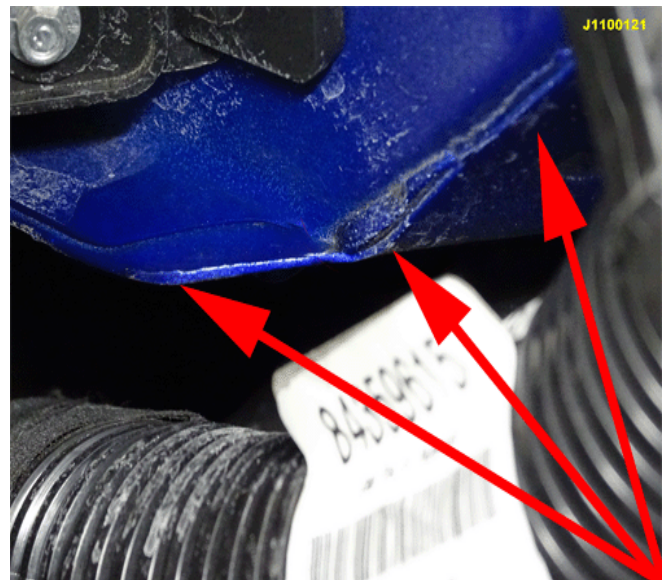
### Service Procedure

If you encounter a vehicle with one or more of the above concerns, complete the following:

1. Replace any of the components that may have been damaged or contaminated.



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2. Apply Kent® High Tech Clear Seam Sealer to the seam illustrated above.

**Important:** Be sure to apply the sealer to the entire seam.

## Parts Information

Contact Kent Automotive at 1-888-937-5368 or  
Kent Automotive

Causal Part	Description	Part Number	Qty
N/A*	Kent ® High Tech Clear Seam Sealer**	P 10200	1

\* For warranty transactions, DO NOT mark this/these parts as the Causal Part. Enter the word "Bulletin" in the Causal Part Description free-flow text field.

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## Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
0560052	Plenum Panel Resealing	Use Published Labor Operation Time

Version	2
Modified	Released January 22, 2018 February 22, 2018 — Updated break point with VIN.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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