



Service Bulletin

File in Section: -

Bulletin No.: 18-NA-079

Date: March, 2018

TECHNICAL

Subject: Drivers Side Front Door Glass Does Not Move Up or Down and/or Inoperative or Jerky/ Uneven Motion - DTC's U1534, U1538, and/or U153A Set

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade Models	2014	2018	SOP	Nov. 1, 2017		
	Silverado Models						
	Suburban Tahoe						
GMC	Sierra Models	2014	2018	SOP	Nov. 1, 2017		
	Yukon Models						

Involved Region or Country	North America N.A. Exports
Condition	<p>Some customers may comment on one or more of the following conditions:</p> <ul style="list-style-type: none"> The front door glass does not move up or down and/or is inoperative. The front door glass moves in an uneven or jerky motion. <p>Some technicians may find one or more of the following codes:</p> <ul style="list-style-type: none"> U1534: K9 Body Control Module Lost Communication with M74D Window Motor - Driver on LIN Bus U1538: K9 Body Control Module Lost Communication with S79D Window Switch - Driver / S146 Window/Outside Rearview Mirror Switch - Driver on LIN Bus U153A: K9 Body Control Module Lost Communication with S79P Window Switch - Passenger on LIN Bus
Cause	This condition may be caused by water intrusion into the door harness.
Correction	<p>Inspect the X500 Driver Door Harness to Body Harness connector (refer to Document ID 4485923) and M74D window motor driver connector (refer to Document ID 4487152) for water intrusion and/or corrosion:</p> <ul style="list-style-type: none"> If water or corrosion is found, replace the window motor and door harness. If no water or corrosion is found, refer to SI for diagnosis.

Parts Information

Service Procedure

Refer to Front Side Door Window Regulator Replacement and Front Side Door Wiring Harness Replacement in SI.

Causal Part	Description	Part Number	Qty
x	HARNESS, FRT S/D DR WRG	Refer to EPC	1
N/A	MOTOR, FRT S/D WDO REG		1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1480998*	Front Side Door Window Regulator Motor and Front Side Door Wiring Harness Replacement	1.4 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released March 09, 2018

