



Service Bulletin

File in Section: -

Bulletin No.: 18-NA-078

Date: March, 2018

TECHNICAL

Subject: 2nd Row Center Seat Belt Not Retracting Fully or Unable to Extract

Brand:	Model:	Model Year:		Build Date Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Traverse	2018	2018	June 1, 2017	October 31, 2017	All	All

Involved Region or Country	North America, N.A. Export Regions
Additional Options (RPOs)	8 passenger with 2nd row bench seat - RPO (ABC)
Condition	Some customers may comment that the 2nd row center seat belt is not retracting fully or will not extract from the seat.
Cause	The cause of the condition may be that the seat belt may be twisted within the belt guide, in the back of the seat.
Correction	Verify the condition, then follow the Service Procedure below to untwist the seat belt and replace the seat belt opening bezel with a new designed bezel. The new design has a reduction in the belt opening which will eliminate the belt twisting during retraction.

Service Procedure



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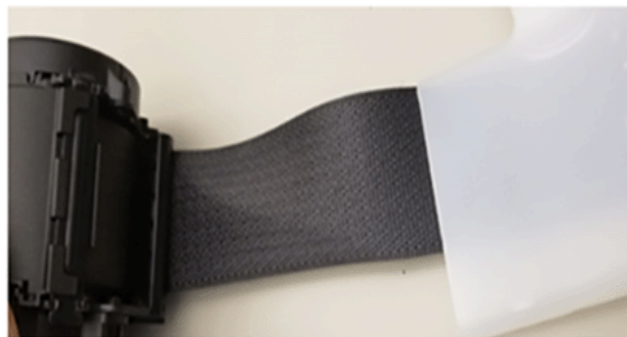
1. Remove the rear center seat belt retractor from the seat. Refer to *Rear Center Seat Belt Retractor Replacement*, in SI.



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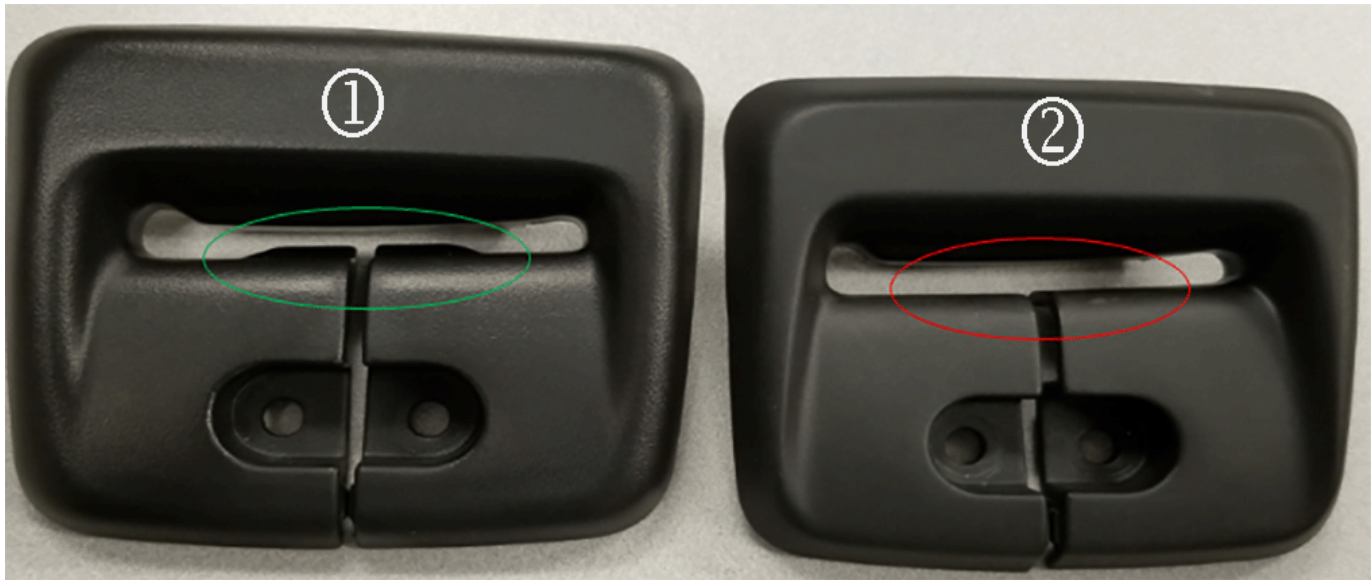
Note: As shown in the graphic above, most commonly, the twist is found to be between the retractor and the belt sleeve.

2. Check for any visible twist in the seat belt. In some cases, the twist will not be visible if it is inside the retractor.



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3. Remove the twist from the seatbelt by working the twist upward through the sleeve.
4. Reinstall the rear center seat belt retractor to the seat. Refer to *Rear Center Seat Belt Retractor Replacement*, in SI.



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Important: Ensure the bezel is properly and fully seated.

5. Replace the original seat belt opening bezel (2) with the appropriate color new design service part (1), listed in the Part table below.
6. After installation, ensure the seat belt is extracting and retracting normally.

Parts Information

Causal Part	Description	Part Number	Qty
X	BEZEL-R/SEAT BELT OPG (BLACK)	84375696	1
X	BEZEL-R/SEAT BELT OPG (ATMOSPHERE)	84384384	

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6480448*	Untwist and Release Rear 2nd Row Center Seat Belt	1.0 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released March 09, 2018

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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