



Service Bulletin

File in Section: -


Bulletin No.: 18-NA-066

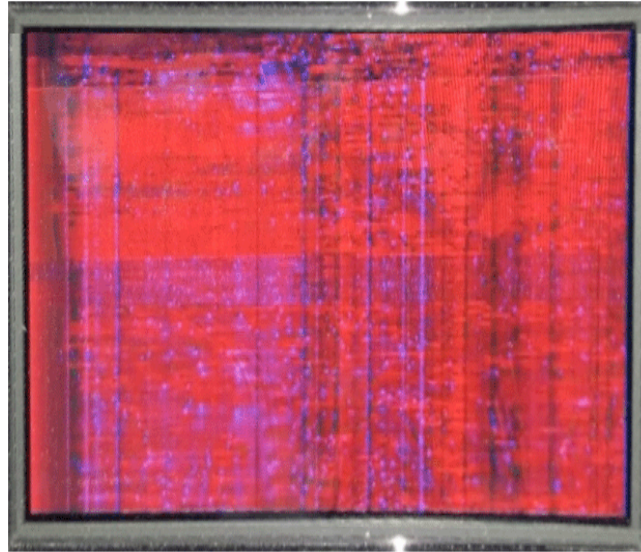
Date: April, 2018

TECHNICAL

Subject: Back-Up Camera Image Distorted, Rolling, Flickering, Black, Red and Blue Screen

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Sonic	2017	2018				

Involved Region or Country	North America
Additional Options (RPOs)	UVC
Condition	<p>Some customers may comment on one or more of the following back-up camera image concerns:</p>  <p style="text-align: right;">4991409</p> <ul style="list-style-type: none"> • Distortion • Flickering • Rolling



4991400

- Red and blue screen
- Black screen

Cause

This condition may be caused by the instrument panel (IP) wiring harness, located on the passenger side, being pinched between the IP carrier and the A-pillar.

Correction



4991385

Note: Refer to Document ID: 4710368, Grid M4 location in SI.

Remove the side IP trim cover, and with a suitable light, inspect the harness for being pinched.

If the harness is found to be pinched, repair the harness as needed.

Service Procedure

Refer to *Wire to Wire Repair - Instrument Panel and Console* in SI.

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
1036102	Wire to Wire Repair - Instrument Panel and Console	Use Published Labor Operation Time

Version	2
Modified	Released February 28, 2018 March 29, 2018 - Added the 2017 Model Year.

Additional Keywords: fuzzy, blurry

