

Service Bulletin

File in Section:

Bulletin No.: 18-NA-036

Date: March, 2018

TECHNICAL

Subject: High Pitched Whistle, Wind Noise from Roof of Vehicle

| Brand: | Model: | Model Year: | | VIN: | | Engine: | Transmission: |
|-----------|---------|-------------|------|------|----|---------|---------------|
| Branu. | woder. | from | to | from | to | | |
| Chevrolet | Equinox | 2018 | 2018 | | | All | All |
| GMC | Terrain | | | | | All | All |

| Involved Region or Country | North America, N.A. Export Regions | | |
|----------------------------|--|--|--|
| Additional Options (RPOs) | Equipped with ACCESSORY-CROSS RAILS - ROOF RACK - REMOVABLE - RPO (VLL) and LUGGAGE CARRIER - RF RAIL - RPO (V2P) | | |
| Condition | Some customers may comment on hearing a high pitched whistle or wind noise coming from the roof of the vehicle. The noise is commonly described as sounding like air leaking out of a small orifice, and is predominately present at speeds between 30-40 MPH (48–64 KM/H). | | |
| Cause | The cause of the condition may be the original design of the accessory roof rack cross rails. | | |
| Correction | Replace the cross rails with the new cross rail parts kit designed to minimize wind noise. Replace the cross rails following the instruction sheet included in the kit. | | |

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Parts Information

| Causal Part | Description | Part Number | Qty |
|----------------|--------------------------|----------------|-----|
| Х | RAIL KIT-LUGG CARR CR | 84450050 | 1 |

Warranty Information

For vehicles repaired under warranty, use:

| Labor Operation | Description | Labor Time | |
|-----------------|----------------------------------|---------------------------------------|--|
| 0521750 | Roof Rack/Rail/Panel Replacement | Use Published Labor Operation Time | |

| Version | 2 | |
|----------|--|--|
| Modified | Released February 05, 2018 | |
| | Revised March 06, 2018 – Added RPO (V2P) | |