



Service Bulletin

File in Section: -

Bulletin No.: 18-NA-060

Date: February, 2018

INFORMATION

Subject: When Shifting to Reverse and/or to Drive (Performing Garage Shifts) the Transmission May Experience a Delayed Engagement When Performing the Garage Shift

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade Models	2018	2018			Equipped with 6.2L Engine (RPO L86)	Equipped with 10 Speed Automatic Transmission (RPO MF6)
Chevrolet	Tahoe						
GMC	Yukon Models						

Involved Region or Country	North America and NA Export vehicles
Condition	Some customers may comment when shifting to reverse and/or to drive (performing garage shifts) the transmission may experience a delayed engagement when performing the garage shift. Note: The engagement may be followed by a bump. This condition may also be intermittent.
Cause	This condition may be caused by a software anomaly.
Correction	An updated software calibration has been released to address this condition.

Service Procedure

Reprogram the K71 Transmission Control Module (TCM) with the latest calibrations available on TIS2WEB. Refer to K71 Transmission Control Module: Programming and Setup in SI.

Important: Stable battery voltage is critical during programming. Any fluctuation, spiking, over voltage or loss of voltage will interrupt programming. Install the EL-49642 SPS Programming Support Tool (GM Dealer Equipment Item #PSC-550) to maintain system voltage. If not available, connect a fully charged 12 V jumper or booster pack disconnected from the AC voltage supply. DO NOT connect a battery charger.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810175	Transmission Control Module Reprogramming with SPS	Use Published Labor Operation Time

Version	1
Modified	Released February 23, 2018

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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