Service Bulletin

TECHNICAL

Subject: **Rear Brake Noise on First Apply**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore	2013	2017	SOP	July 24, 2017	All	All

Involved Region or Country	North America
Additional Options (RPO)	Equipped with Front Wheel Drive Only
Condition	Some customers may comment on a rear brake moan noise that occurs on the first few brake applies when backing up, but can also occur in Drive. The noise is a lower frequency moan noise and is worse in damp weather conditions, including rain or snow, or in high humidity locations.

Correction

If you encounter a vehicle with the above concern, replace the rear disc brake pads and refinish both the rotors. Refer to *Rear Disc Brake Pads Replacement* in SI.

Important: During the replacement of the pads, be sure to add copper paste (Part Number: U.S. Dealers 19303310, Canada Dealers 19303311) to the pad retainer clips between the retainers and pads and the surface between caliper mount brackets and retainers.

Important: During the replacement of the pads, you must refinish the rear brake rotors. For information on refinishing the rotors, refer to *Brake Rotor Refinishing* in SI.

Important: The noise should be greatly reduced but the customer may still experience some noise in some situations. This is normal.

Parts Information

Description	Part Number	Qty
PAD KIT-RR DISC BRK	42518441	1

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2420170	Rear Disc Brake Pads Replacement	Use Published Labor Operation Time

Version	5
Modified	December 12, 2016 – Added an Important statement under Correction. March 6, 2017 – Added Important statement and Note under Correction. April 28, 2017 – Added information on adding copper paste to the pad retainer clips between the retainers and pads and the surface between caliper mount brackets and retainers. February 16, 2018 – Updated the VIN breakpoint.

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