



Service Bulletin

File in Section: -

Bulletin No.: 17-NA-314

Date: January, 2018

TECHNICAL

Subject: Intermittent Service Power Brake Assist Message With a Brake Shudder and Possible DTC P0557 Set/Stored or C025E

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Traverse	2018	2018			All	All

Involved Region or Country	North America and Export Regions
Condition	Customer may comment of an intermittent "Service Power Brake Assist" message which may be accompanied by a brake shudder. During diagnosis a technician may find DTC P0557 set or stored or C025E.
Cause	This condition may be caused by the Power Brake Booster Vacuum Sensor providing intermittent incorrect vacuum values due to circuit board fault.
Correction	Replace Power Brake Booster Vacuum Sensor & Hose Assembly.

Service Procedure

If you encounter a vehicle with the above concern, complete the following:

1. Inspect the vehicle for vacuum leaks by following the proper procedures in SI.
 - If no leaks are found, replace the power brake booster vacuum sensor and hose assembly. Refer to *Power Brake Booster Vacuum Hose Replacement* in SI.
 - If a leak is found, repair as needed by following the proper SI procedures.

Parts Information

The part can be ordered from the Warranty Parts Center (WPC) as part number WPC825.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2441660	Power Brake Booster Vacuum Check Valve and Hose Replacement	Use Published Labor Operation Time

Version	2
Modified	Released September 29, 2017 Revised January 02, 2018— Replaced part information with WPC information.

IMPORTANT NOTE WHEN PRINTING THIS FORM: If the form prints out on two pages, make certain you fax BOTH pages so that the WPC receives all the needed information. Missing information will delay or prevent the part from being shipped.

Parts Request Form – Warranty Parts Center

Use this form ONLY for U.S. and Canadian Dealers. Export markets and Mexico Dealers must contact their regional Technical Assistance Center for assistance.

To: Warranty Parts Center

e-mail: warrantypartscenterUSA@gm.com

or WPC Fax: 248-371-0192

Attn: Temporary Service Parts

Part Being Requested: WPC 825

Dealer BAC (U.S.) /Dealer Code (Canada)/Dealer Number (Mexico):

Dealer Name:

Dealer Address:

Dealer Contact Person:

Dealer Phone Number:

Repair Order Number:

Vehicle VIN:

Important: If you do not receive the part within 2 business days after e-mailing or faxing your part request to the Warranty Parts Center, please call WPC Customer Assistance at 248-371-9901/9902.

