



Preliminary Information

PIC6260A TAC Part Restriction High Voltage Battery Heater

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Bolt EV	2017 - 2018	All	All	All	All
Involved Region or Country	North America					
Condition	As part of our ongoing quality improvement process, effective December 15th, 2016 the High Voltage Battery Heater(E54) is being placed on restriction through the GM Goodwrench Technical Assistance Center (TAC).					
Cause	Ongoing review by Engineering and TAC					

RECOMMENDATION/INSTRUCTIONS:

- 1) Please have a certified Bolt EV technician follow the procedures below prior to contacting TAC.
- IMPORTANT Note: Do NOT erase DTC's in any of the modules (Especially on intermittent concerns) and do NOT attempt to reprogram software!**
- 2) Please complete the following information below with as much information as possible and as accurately as possible so that it can be e-mailed to TAC.
- 3) Check and record all diagnostic codes in all modules on the vehicle.
- 4) Be sure to record what module the DTC came from and any symptom codes associated with the DTCs (see latest version of bulletin [10-07-30-002](#) for snapshot information).
- 5) Once the above information has been obtained, please review all P.I and TSB information and all available S.I. diagnostics.
- 6) If diagnostics lead to a High Voltage Battery Heater (54) Replacement, contact TAC @ 877-446-8227 (U.S.) or in Canada 1-800-263-7740 (English) or 1-800-263-7960 (French) to review case details. Please have as much stored DTC and snapshot information as possible prior to contacting TAC.
- 7) After reviewing the diagnosis, if component replacement is needed, TAC will arrange for ordering of the new component and request that it be shipped overnight.
- NOTE: After reviewing the diagnosis, if component replacement is needed, GM Goodwrench TAC will arrange for ordering of the part(s). When this occurs, record the last 8 of VIN # to be used by the parts department (in conjunction with the part #) as the CONTROL NUMBER to track shipment of the part. It is not necessary to call TAC for part tracking information.**

Parts Information

Description	Part Number	Quantity
High Voltage Battery Heater (E54)	24279866, FSU 24287574, FSU 24290507	1

Warranty Information

Labor Operation	Description	Labor Time
5021520	High Voltage Battery Heater (E54)	Use Published Labor Times

Version History

Version	2
Modified	Created on 2/21/2017 3/27/2018 - Updated to add model years and update FSU part numbers

