

# Service Update

## 17459 Wireless Charging Pad Inoperative



Reference Number: N172131360

Release Date: January 2018  
Revision: 00

**Attention:** This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Volt	2018	2018		

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

<b>Condition</b>	Certain 2018 model year Chevrolet Volt vehicles may have a wireless charging pad that is inoperative. The customer will be unable to charge their cell phone with a wireless charger.
<b>Correction</b>	Dealers are to check for a missing fuse. Install a new fuse and check the wireless charger pad operation.

### Parts

Quantity	Part Name	Part No.
1	Fuse, Wiring Harness	19209790

**Reminder:** Parts may be removed from Retail Inventory Management (RIM). Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect.

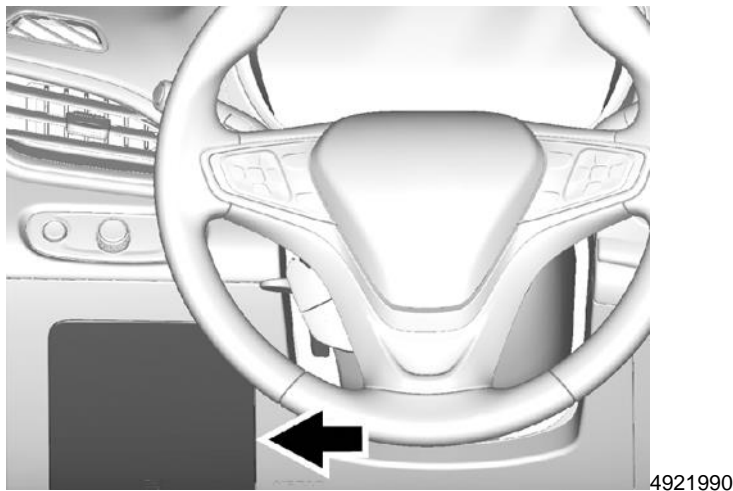
It is estimated that only 30 involved vehicles will require this fuse replaced on this vehicle. **Due to limited initial parts availability, dealers are encouraged not to order recall parts for use as shelf stock.** Parts may have quantity limiters in effect.

**Note:** The Fuse, Wiring Harness P/N 19209790, is sold in a package quantity of 10 and may already be available in your dealer inventory.

### Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9103559	Install F36 Fuse	0.2	ZFAT	N/A

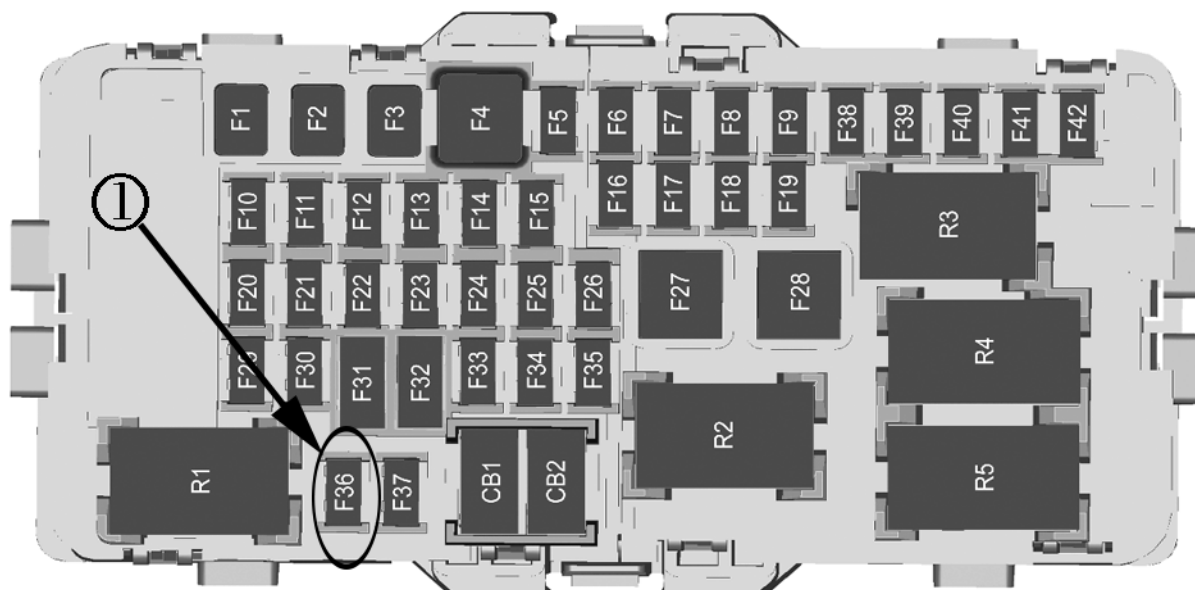
### Service Procedure



1. Locate the instrument panel fuse block located on the left side of the instrument panel and remove the fuse panel door as shown.

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2. Install the fuse to fuse location F36 (1).
3. Install the fuse panel door.

### Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.



GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS4648  
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 8, 2018

Subject: 17459 - Service Update  
Wireless Charging Pad Inoperative

Models: 2018 Chevrolet Volt

To: All General Motors Dealers

General Motors is releasing Service Update 17459 today. The total number of U.S. vehicles involved is 22. Please see the attached bulletin for details.

**Global Warranty Management (GWM)**

The Investigate Vehicle History (IVH) screen in the GWM system will be updated January 9, 2018. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE  
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