

SSM 47161	Some 2012-2017 Focus BEV, 2013-2016 Fusion Energi And 2013-2017 CMAX Energi vehicles equipped with a Telematics Control Unit (TCU) may exhibit inoperative remote features via My Ford Mobile app, discharged battery, incomplete user authorization and/or diagnostic trouble code (DTC) U0198 with no modem electronic serial number (ESN) displayed. To correct this condition, perform any open TCU field service actions (FSAs). If DTC U0198 remains, remove the TCU fuse for 5 minutes then reinstall prior to programming. Perform IDS Network Test and reprogram the TCU using Integrated Diagnostic System (IDS) release 108.05 or higher. An internet connection is required. Calibration files may also be obtained at www.motorcraftservice.com . For claiming, use causal part 14G229 and applicable labor operations in section 10 of the SLTS manual.
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