



TECHNICAL SERVICE BULLETIN

Headliner Loose And/Or Sagging At The Rear Near The High Mounted Stoplamp

18-2096

21 March
2018**Model:**

Ford
2013-2017 Police Interceptor Sedan
2011-2017 Taurus

Issue: Some 2011-2017 Taurus and 2013-2017 Police Interceptor Sedan vehicles may exhibit a loose and/or sagging headliner near the high mounted stoplamp. This may be caused by the headliner mounting bracket separating from the headliner.

Action: Follow the Service Procedure steps to correct the condition.

Parts

Part Number	Description	Quantity
Obtain Locally	3M™ Super-Fast Repair Adhesive, 04747	1

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2011-2017 Taurus, 2013-2017 Police Interceptor Sedan: Reinstall Headliner Mounting Bracket Following The Service Procedure (Do Not Use With Any Other Labor Operations Outside Of This Article)	182096A	0.4 Hrs.
Additional Time To Remove And Install Police Equipment That Interferes With This Repair (Can Be Claimed With Operation A)	MT182096	Actual Time

Repair/Claim Coding

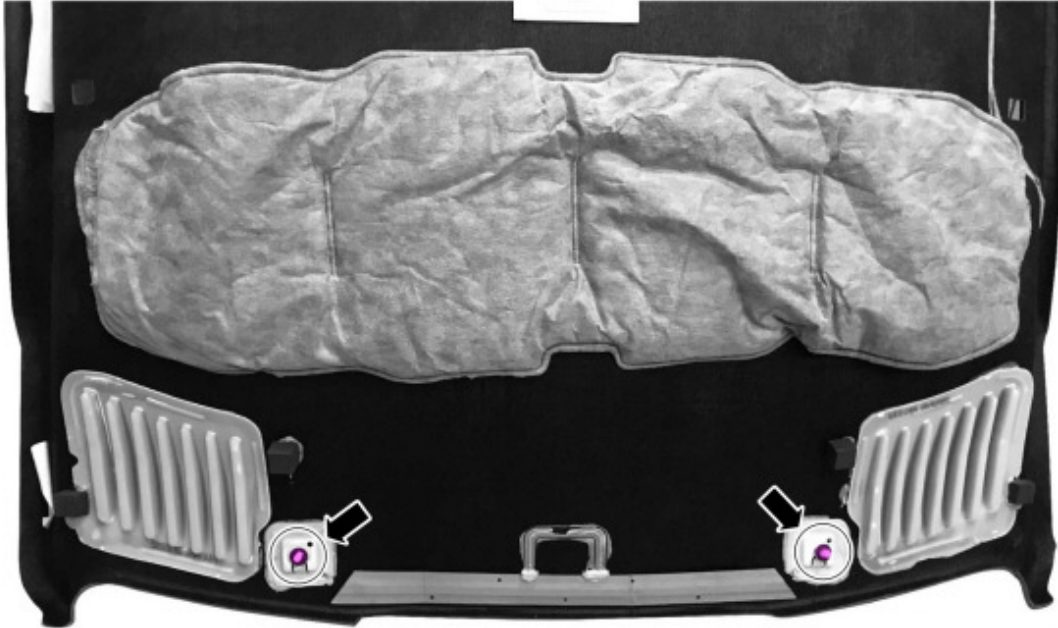
Causal Part:	5451916
Condition Code:	33

Tool List
Small Trim Tool
3M™ Performance Manual Applicator 08190

Service Procedure

1. Fold down both rear seat backs.
2. Unfasten the left and right side rear headliner retention clips. (Figure 1)

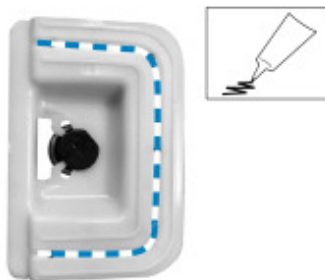
Figure 1



E277915

3. Gently pull down on the rear of the headliner to gain access to the center mounting bracket location.
4. Apply 3M™ Super-Fast Repair Adhesive or equivalent to the back of the headliner mounting bracket. Removal of the original adhesive is not necessary. (Figure 2)

Figure 2



E277916

5. Using mild pressure, seat the mounting bracket in the original location. (Figure 3)
 - (1). Allow the adhesive to cure for 60 minutes.

Figure 3



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6. Reinstall the headliner retention clips and seat the magnet carrier to the roof panel.
7. Unfold both rear seat backs.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.