

SERVICE POLICY LETTER

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| Reference number: | SPL-03-1020 | Issued: 04 April, 2018 |
| Subject: | Introduction of Remanufactured Long-Block V12 Engines | |
| Applicable to: | All Dealers (except China) | |
| Distribute to: | After Sales Manager Executive Manager Service Manager Sales Manager | Warranty Staff Technician(s) Parts Staff |

Reason for a new version of Service Policy Letter SPL-03-0600.

This is a new version of Service Policy Letter SPL-03-0600. This SPL has changed Labour Times which include the time for the removal and installation of auxiliary equipment. Changes to SPL-03-0600 have a black line against them in the left margin.

Please destroy all copies of SPL-03-0600 that you have and replace them with Service Policy Letter SPL-03-1020.

Dear Colleagues,

We would like to tell you that there are now remanufactured long-block V12 engines available. These engines can only be used as a replacement for the V12 engines that are installed in the vehicles shown in Table 1.

The new products are completely reconditioned units that have been fully tested and will give a performance and working life comparable to that of a new engine.

The remanufactured assemblies will be available for all V12 engines that are older than 3 months in service, or have completed 3000 miles (4800 kms) or greater.

Preparation of the removed engine

Figure 1 and Figure 2 show an engine in the correct condition to return to be reconditioned. Make sure that all components that follow are removed:

Note: *Do not remove the spark plugs. They will give protection against contamination during transport. Always install new spark plugs in the remanufactured engine.*

- Flywheel
- Starter motor assembly and bracket
- Alternator assembly and bracket
- Thermostat
- Inlet manifold assemblies
- Power steering pump assembly
- Wiring harness
- Ignition coils
- Accessory drive belt and tensioners
- Lifting eyes
- All brackets, hoses and pipes.

You will need to install all of these components onto the replacement long-block engine before and during installation. Install all of the plastic sealing plugs that you remove from the remanufactured engine into the old engine for return.

We have added a time allowance for this additional work. Refer to the list of Labour Times given below.

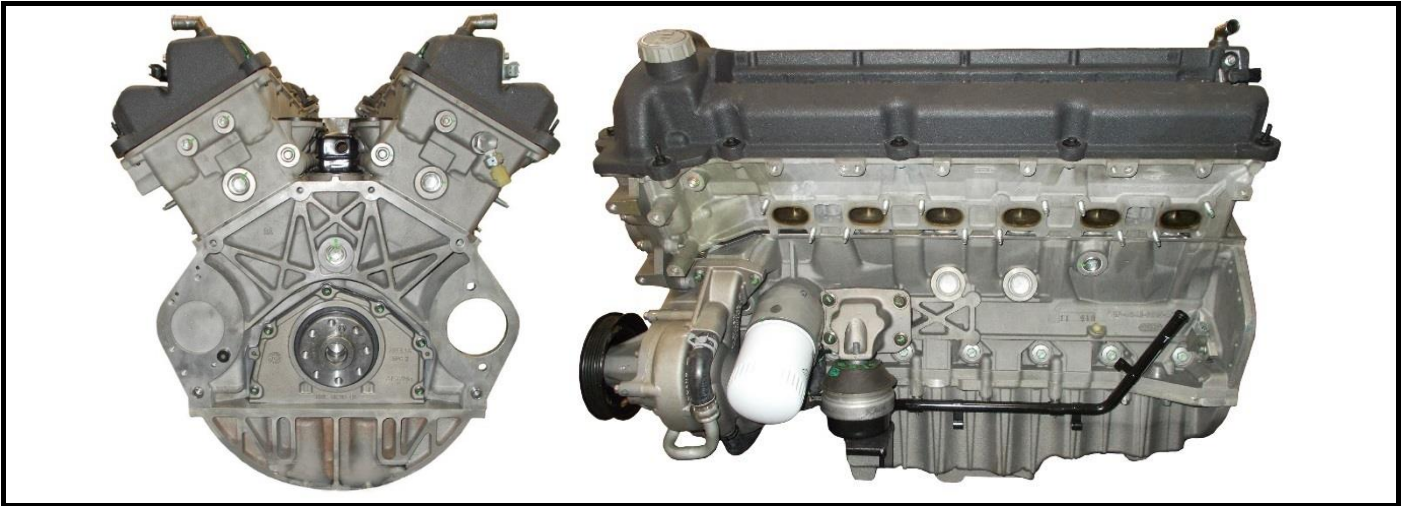


Figure 1

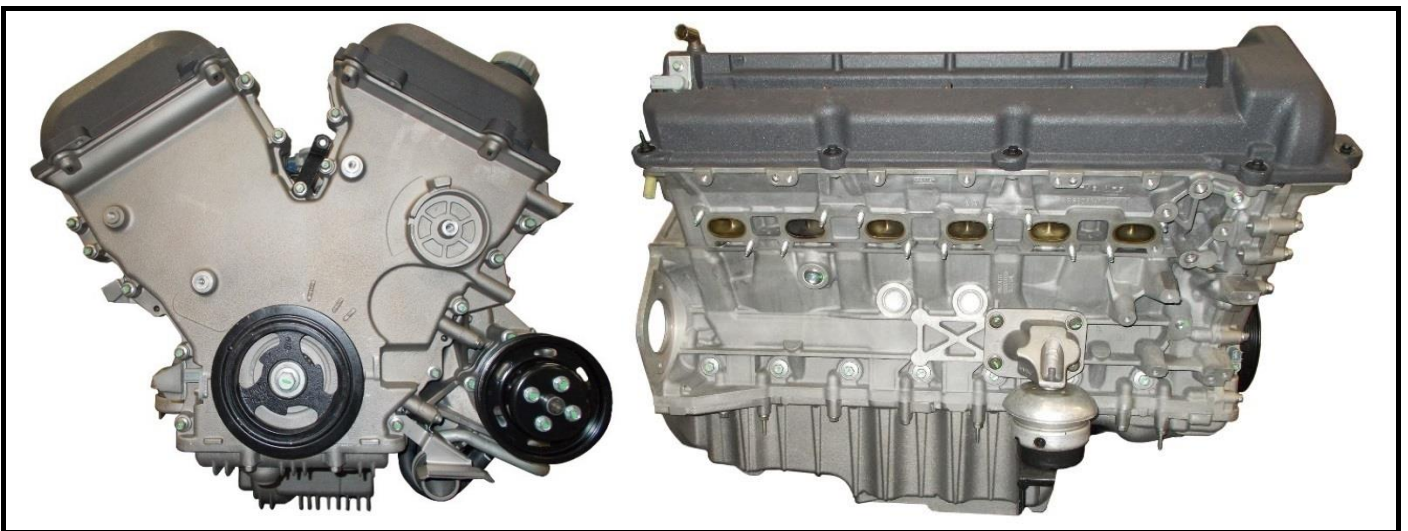


Figure 2

Part Number Data

Note: *There is still stock of V12 engines which use the old part numbers. You must continue to order parts with the old part numbers until these are all used. At this point, the old part numbers will be replaced by the new part numbers.*

Table 1 – V12 Engine Old and New Part Numbers

| V12 Engine | | | |
|-------------|--|------------------|------------------|
| Engine Code | Model | Old Part Numbers | New Part Numbers |
| AM02 | DB7 Vantage (99-03MY) | 091762 | 091947 |
| | | 091763 | 091957 |
| AM03 | Vanquish (01-04MY) | 091764 | 091948 |
| AM04 | DB9 (05-08MY) | 091765 | 091949 |
| | | 091767 | |
| AM06 | Vanquish and Vanquish S (05-07MY) | 091766 | 091958 |
| AM08 | DBS | 091769 | 091951 |
| | | 091771 | |
| AM09 | DB9 (09-12MY) | 091768 | 091950 |
| | | 091770 | |
| AM10 | V12 Vantage (09-13MY) | 091817 | 091959 |
| AM11 | DB9 (13MY-on) | 091834 | 091952 |
| AM11 | Rapide and Vanquish (13-14.5MY) | 091859 | |
| AM16 | Rapide (10-12.5MY) | 091787 | 091950 |
| AM25 | Virage | 091818 | |
| AM28 | V12 Vantage S (14MY-on) | ED23-6007-AA | 091953 |
| AM29 | Rapide S, Taraf and Vanquish (15MY-on) | FD43-6007-AA | |

Note: *When you order the remanufactured engine from Parts Operations, you will also need to order the seal kit that follows:*

| Part Name | Part Number |
|--------------------------------------|---------------|
| Gasket and Seal Kit – V12 Long-Block | AD23-01-10185 |

Warranty Data**Procedure and Labour Time**

| Description | Labour Time | ROT Code |
|--|-------------|----------|
| Remove and Install Long-Block Engine Assembly – DB7 Vantage | 28 hours | 03.00.AF |
| Remove and Install Long-Block Engine Assembly – Vanquish, Vanquish S (01-07MY) | 28.55 hours | 03.00.AF |
| Remove and Install Long-Block Engine Assembly – DB9 (05-12MY) | 28.30 hours | 03.00.AF |
| Remove and Install Long-Block Engine Assembly – DB9 (13MY-on) LHD | 27.15 hours | 03.00.AF |
| Remove and Install Long-Block Engine Assembly – DB9 (13MY-on) RHD | 27.50 hours | 03.00.AF |
| Remove and Install Long-Block Engine Assembly – DBS | 31.30 hours | 03.00.AF |
| Remove and Install Long-Block Engine Assembly – Virage | 32.20 hours | 03.00.AF |
| Remove and Install Long-Block Engine Assembly – Rapide (10-12.5MY) LHD | 27.85 hours | 03.00.AF |
| Remove and Install Long-Block Engine Assembly – Rapide (10-12.5MY) RHD | 28 hours | 03.00.AF |
| Remove and Install Long-Block Engine Assembly – Rapide S (14-14.5MY) LHD | 25.70 hours | 03.00.AF |
| Remove and Install Long-Block Engine Assembly – Rapide S (14-14.5MY) RHD | 25.80 hours | 03.00.AF |
| Remove and Install Long-Block Engine Assembly – Rapide, Rapide S (15MY-on) LHD | 25.90 hours | 03.00.AF |
| Remove and Install Long-Block Engine Assembly – Rapide, Rapide S (15MY-on) RHD | 27.55 hours | 03.00.AF |
| Remove and Install Long-Block Engine Assembly – Taraf | 26.90 hours | 03.00.AF |
| Remove and Install Long-Block Engine Assembly – V12 Vantage (09-13MY) LHD | 27.85 hours | 03.00.AF |
| Remove and Install Long-Block Engine Assembly – V12 Vantage (09-13MY) RHD | 28 hours | 03.00.AF |
| Remove and Install Long-Block Engine Assembly – V12 Vantage S (14MY-on) LHD | 29.45 hours | 03.00.AF |
| Remove and Install Long-Block Engine Assembly – V12 Vantage S (14MY-on) RHD | 30.10 hours | 03.00.AF |
| Remove and Install Long-Block Engine Assembly – Vanquish (13MY-on) Coupe LHD | 28.55 hours | 03.00.AF |
| Remove and Install Long-Block Engine Assembly – Vanquish (13MY-on) Volante LHD | 26.25 hours | 03.00.AF |
| Remove and Install Long-Block Engine Assembly – Vanquish (13MY-on) RHD | 26.60 hours | 03.00.AF |

If you have any questions about this Policy Letter, please speak to Client Services – Technical on Tel: +44 (0) 1926 644720.

Thank you for your continued support.

Yours faithfully



Phil Eaglesfield

Director, Client Services.