

Technical Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



Subject: DRIVER AND/OR PASSENGER SEAT WARMER(S) INOPERATIVE - (CLOTH SEATS ONLY)	Bulletin No.: 09-017/18
	Last Issued: 04/27/2018

BULLETIN NOTES

This bulletin supersedes the previously issued bulletin(s) listed below. The changes are noted in Red text.

Previous TSBs:	Date(s) Issued:
09-017/18	03/26/2018
09-016/17	04/27/17 and 06/28/17

APPLICABLE MODEL(S)/VINS

2013-2016 CX-5 vehicles equipped with cloth seats

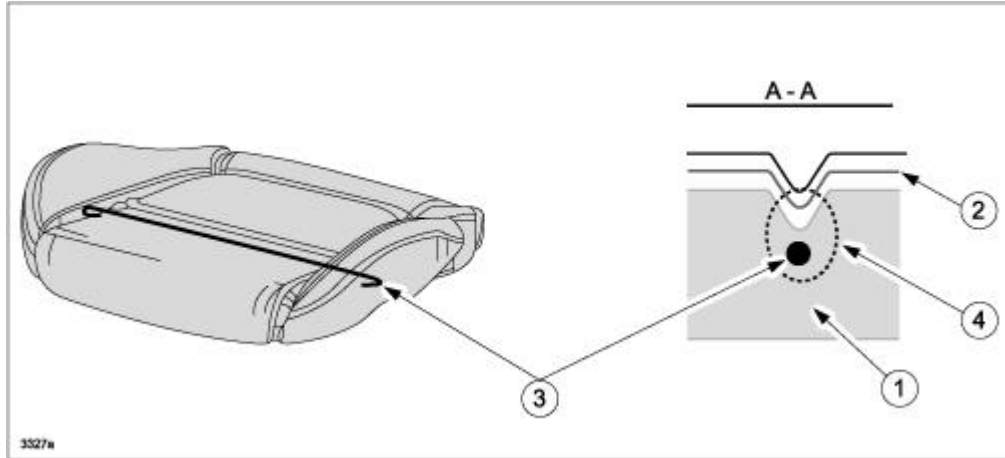
NOTE: 2016 CX-5 ONLY: There is no modified seat cushion available for the front passenger side seat, only the driver's side seat cushion is available.

NOTE: For vehicles equipped with leather seats, go to TSB 09-015/17.

DESCRIPTION

Some vehicles may exhibit inoperative driver and/or front passenger side seat warmer(s) in any mode (High, Mid and Low). This may be caused by repeated load applied to the seat cushion (1) while the seat is occupied. A section of the heater mat (2) just above the reinforcement rod (3) in the cushion pad contacts internal heater mat wire and causes damage (4).

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Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify the customer concern.
2. Replace the seat cushion pad(s) according to the instructions on MGSS online FRONT SEAT CUSHION TRIM REMOVAL/INSTALLATION.

NOTE:

- A new seat cushion pad is available with a repositioned internal heater mat wire to prevent contact with the reinforcement rod.
- **2016 CX-5: There is no modified seat cushion available for the front passenger side seat, only the driver's side seat cushion is available.**

3. Verify the repair.

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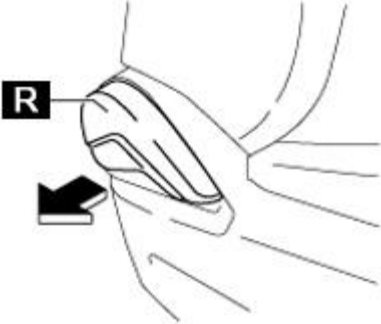
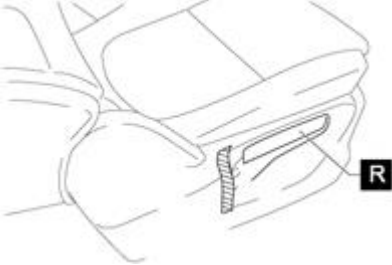
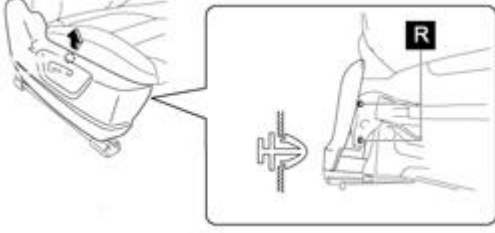
PARTS INFORMATION

Part Number	Description	Qty.	Notes
KEY0-88-11X	Heater and Pad (R), Cushion	1	STC-Cloth B - (2013-2015 CX-5 - Passenger side)
KDY9-88-16X	Heater and Pad (L), Cushion	1	STC-Cloth B - (2013-2015 CX-5 - Driver side)
KAYK-88-16X	Heater and Pad (L), Cushion	1	STC-Cloth D - (2016 CX-5 - Driver side) (There is no modified front passenger side seat cushion available for 2016 CX-5)
KF61-88-1H5 02	Recliner Knob (L)	1	Non-reusable part (Before Nov. 1, 2016 vehicle production)
TK48-88-1H5 02	Recliner Knob (L)	1	Non-reusable part (After Nov. 1, 2016 vehicle production)
KD45-88-1G5 02	Recliner Knob (R)	1	Non-reusable part (Before Nov. 1, 2016 vehicle production)
TK48-88-1G5 02	Recliner Knob (R)	1	Non-reusable part (After Nov. 1, 2016 vehicle production)
KD45-88-857 02	Lifter Knob (L)	1	Non-reusable part
KE08-88-807 02	Lifter Knob (R)	1	Non-reusable part
KD45-88-585	Clip	2 or 4	Non-reusable part

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NOTE:

- Use GEPC with VIN to look up the latest part number(s).
- For vehicles equipped with leather seats, go to TSB 09-015/17.

Heater and Pad, Cushion	
Recliner Knob	
Lifter Knob	
Clip	

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WARRANTY INFORMATION**NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	61
Damage Code	9R
Part Number Main Cause	KEY0-88-11X, KDY9-88-16X or KAYK-88-16X (Enter part number of Heater Pad and Cushion applicable to the subject vehicle)
Quantity	1
Operation Number / Labor Hours:	XXMC7ARX / 0.9 Hrs. (Driver side - 2013-2016 CX-5) XXMC7BRX / 1.1 Hrs. (Passenger side - 2013-2015 CX-5) XXMC7CRX / 1.8 Hrs. (Both sides - 2013-2015 CX-5)

NOTE: This bulletin only applies to vehicle with cloth seats.

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